

# FY15 Solomon Islands Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



September 2015



## Acknowledgements

The Solomon Islands Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG) team led by Sharon Felzer (Senior Communications Officer, Head of PORG), Jing Guo, Svetlana Markova, and Jessica Cameron. Calita Woods and Dania Mendoza provided data support. The report was prepared under the overall guidance and supervision of Sumir Lal (Director, ECRGP). PORG acknowledges the significant contribution from the Solomon Islands country team and the local fielding agency Pasifiki. In particular, PORG is grateful for the support from Anne Tully (Representative) and Evan Peter Manase Wasuka (Consultant) in Honiara, Solomon Islands.



Country Opinion Surveys  
THE WORLD BANK GROUP



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## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Solomon Islands perceive the WBG. The survey explored:

- *General Issues Facing Solomon Islands*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Solomon Islands*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From May to June 2015, 86 stakeholders of the WBG in Solomon Islands were invited to provide their opinions on the WBG's work in the country by participating in a country opinion survey. Participants were drawn from the office of President; office of Prime Minister; office of a Minister; office of a parliamentarian; ministries/ministerial departments; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/ programs; local governments; bilateral/multilateral agencies; private sector organizations; private foundations, the financial sector/private banks; non-profit organizations/community based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations. A total of 55 stakeholders participated in the survey (64% response rate).

Respondents received and returned the questionnaires via courier. Respondents were asked about: general issues facing Solomon Islands; their overall attitudes toward the WBG; the WBG's effectiveness and results; the WBG's knowledge work and activities; working with the WBG; the WBG's future role in Solomon Islands; and the WBG's communication and information sharing.

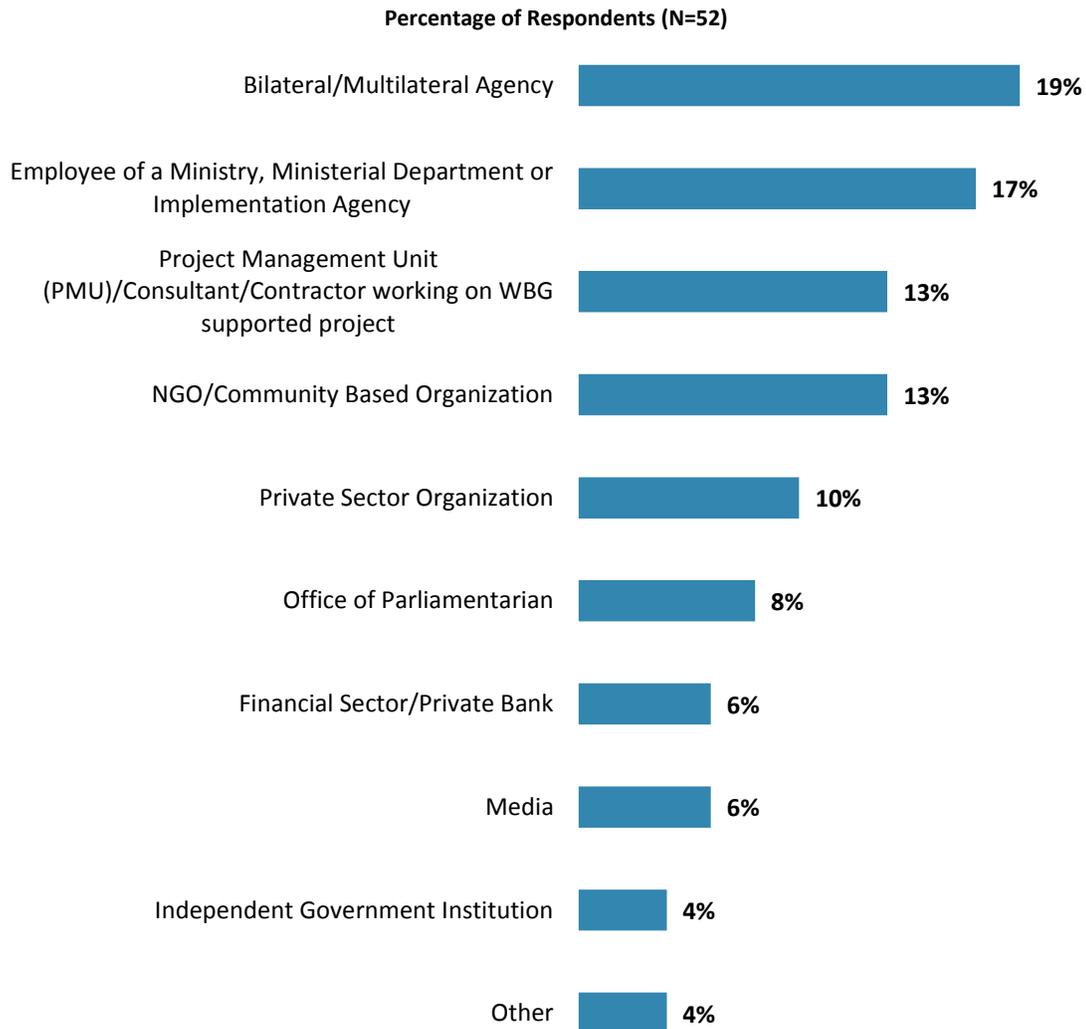
Every country that engages in the Country Opinion Survey must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.



### III. Demographics of the Sample

#### Current Position

- For further analyses, respondents from ministries/ ministerial departments/implementation agencies, PMUs, and consultants working on WBG projects were combined; respondents from the financial sector/private banks were combined with those from private sector organizations. Few respondents from the office of a parliamentarian, the media, independent government institutions, and other organizations were included in the “Other” category. There were no respondents from the office of President, Prime Minister, office of a Minister, local governments, private foundations, trade unions, faith-based groups, youth groups, academia, or the judiciary branch.

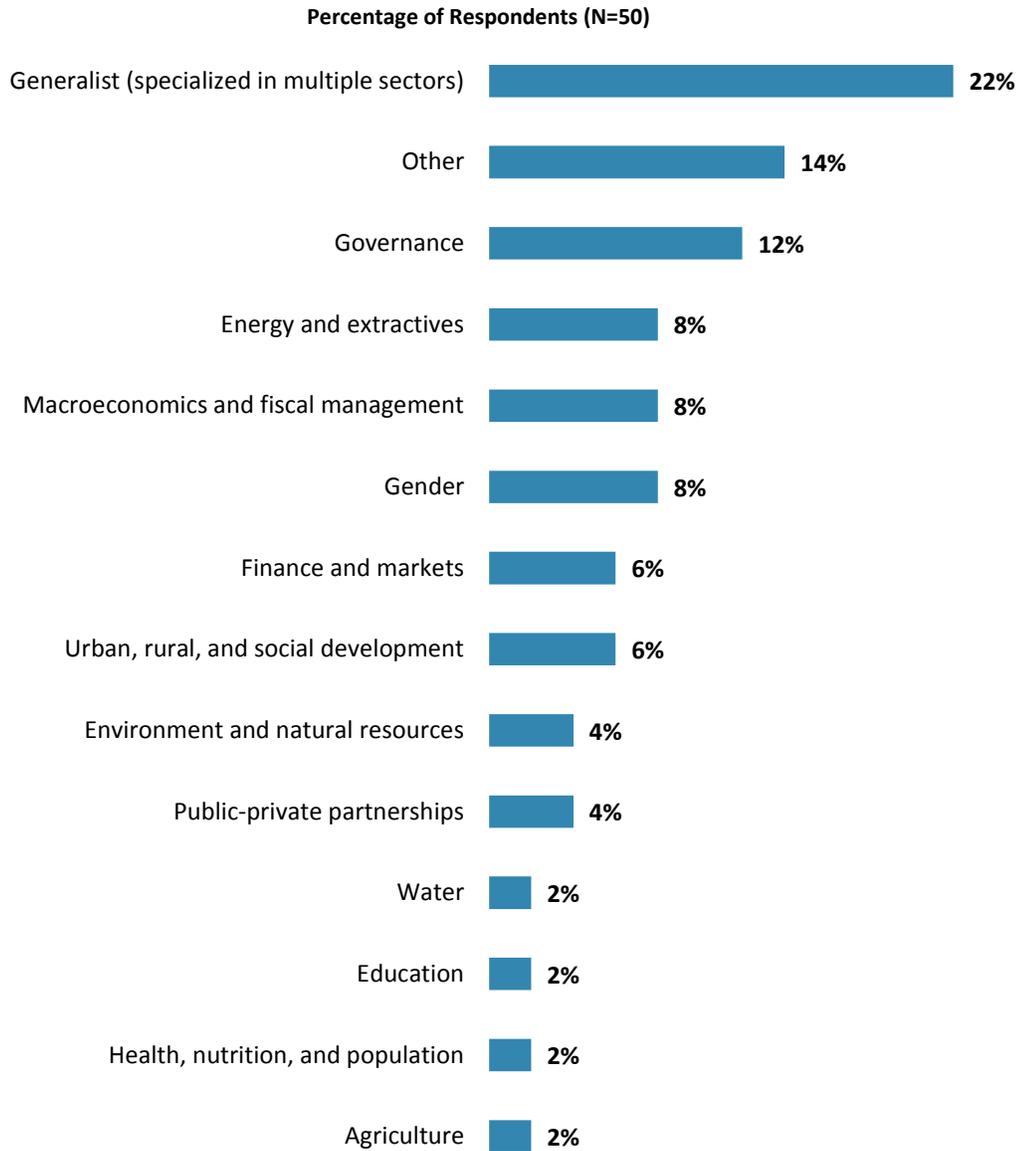


“Which of the following best describes your current position?” (Respondents chose from a list.)



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

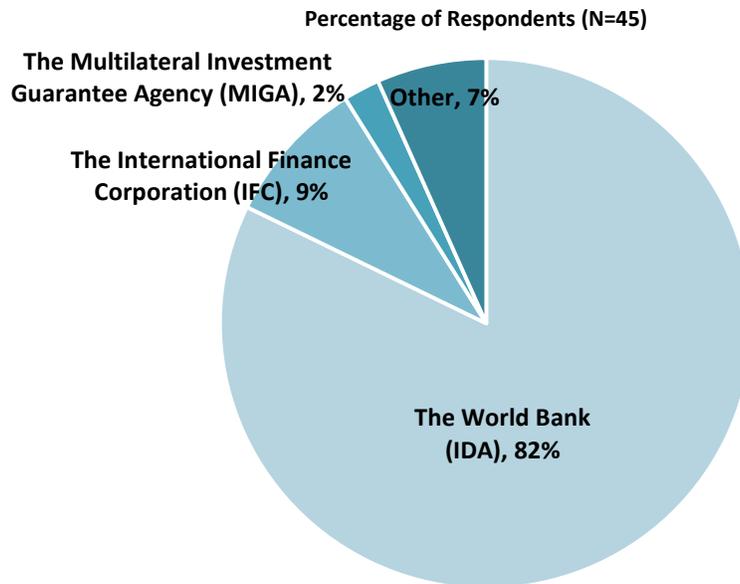


“Please identify the primary specialization of your work.” (Respondents chose from a list.)



### III. Demographics of the Sample (continued)

#### Exposure to Agencies within the World Bank Group



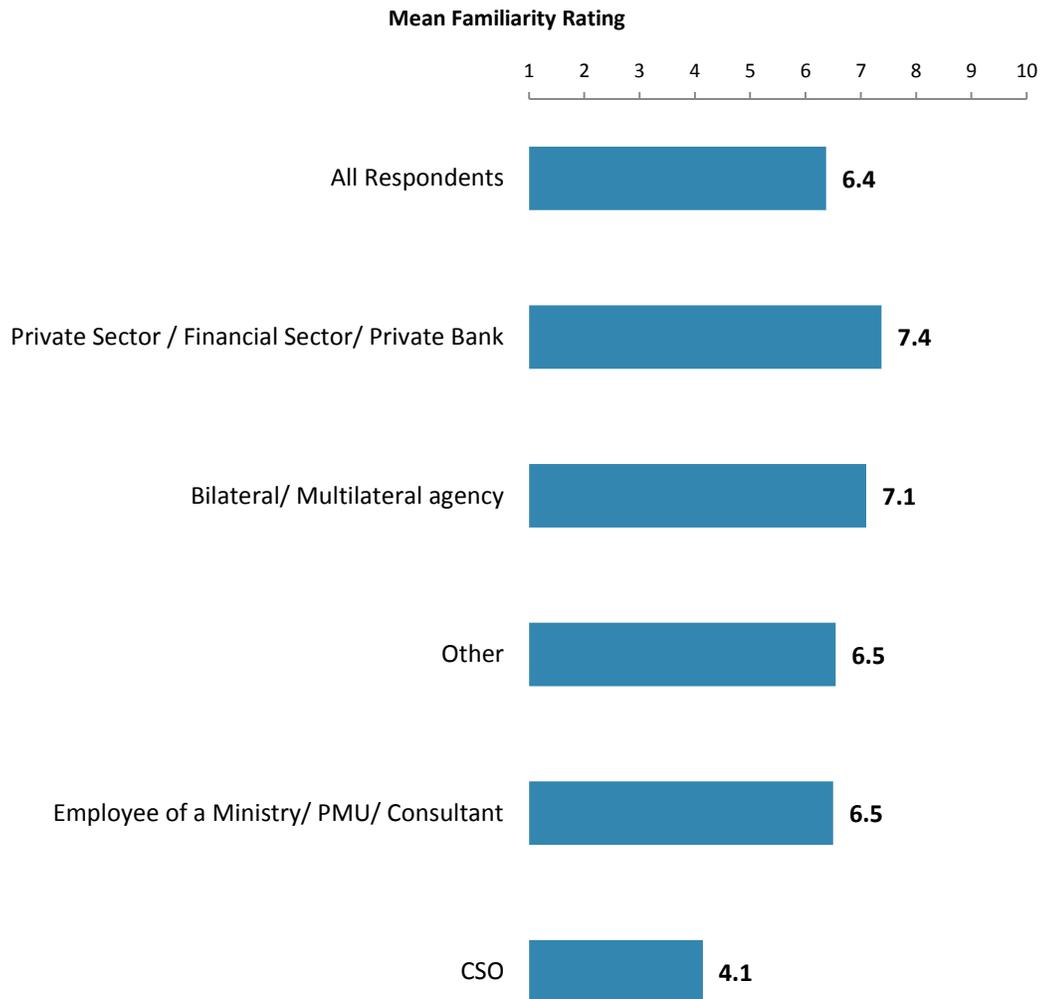
"Which of the following agencies of the World Bank Group do you primarily engage with in Solomon Islands?" (Respondents chose from a list.)



### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- Respondents' levels of familiarity with the WBG were significantly, strongly correlated with their ratings of the WBG's overall effectiveness in Solomon Islands.

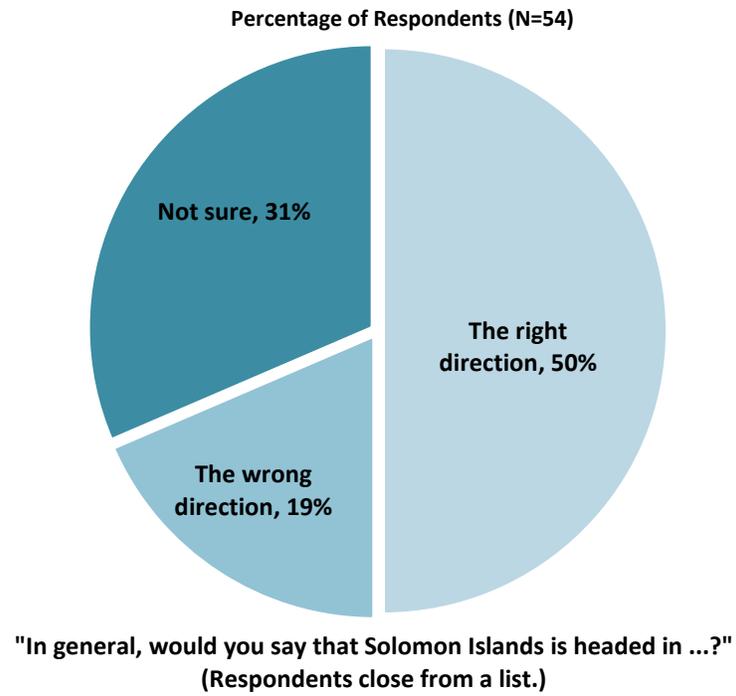


**"How familiar are you with the work of the World Bank Group in Solomon Islands?"**  
(1 - "Not familiar at all", 10 - "Extremely familiar")



## IV. General Issues Facing Solomon Islands

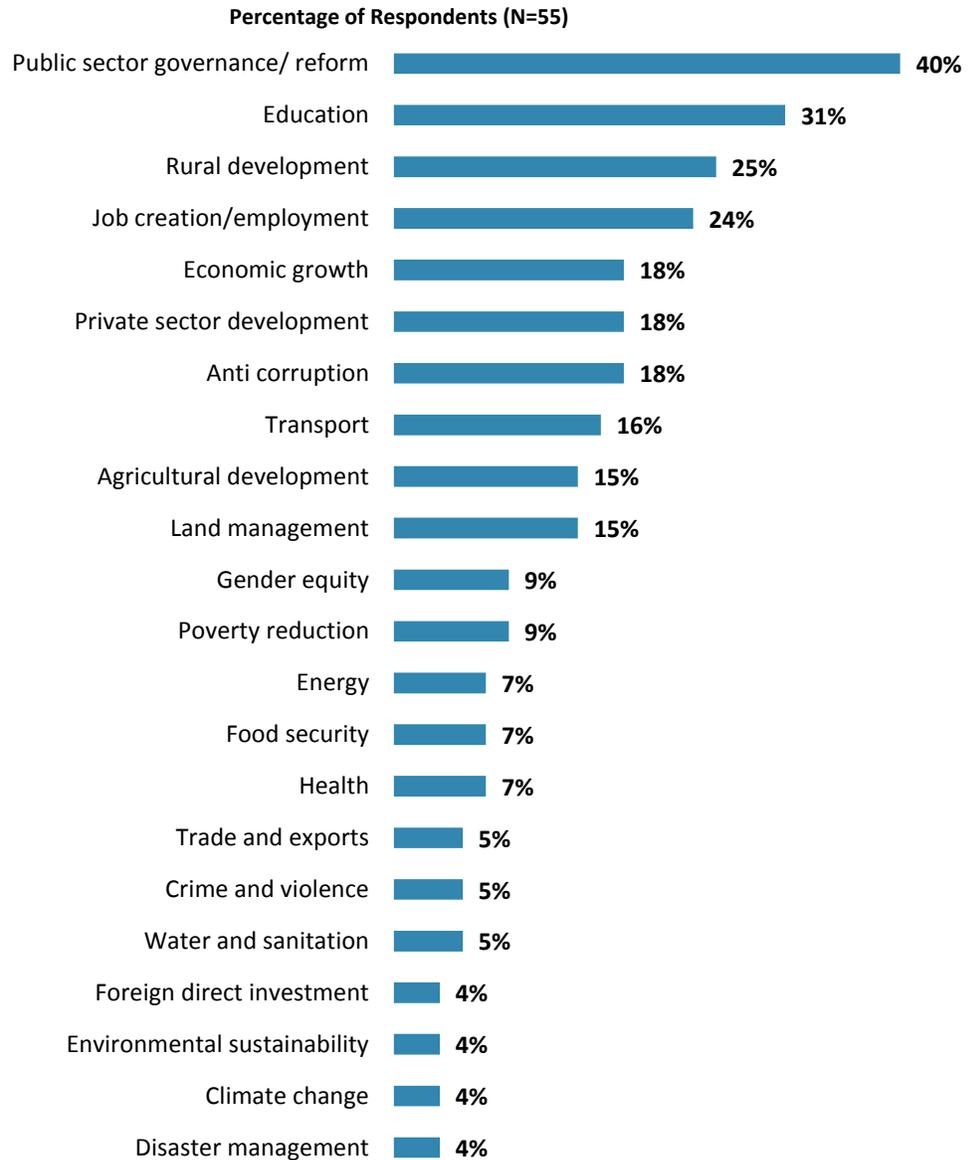
### Headed in the Right Direction





## IV. General Issues Facing Solomon Islands (continued)

### Development Priority

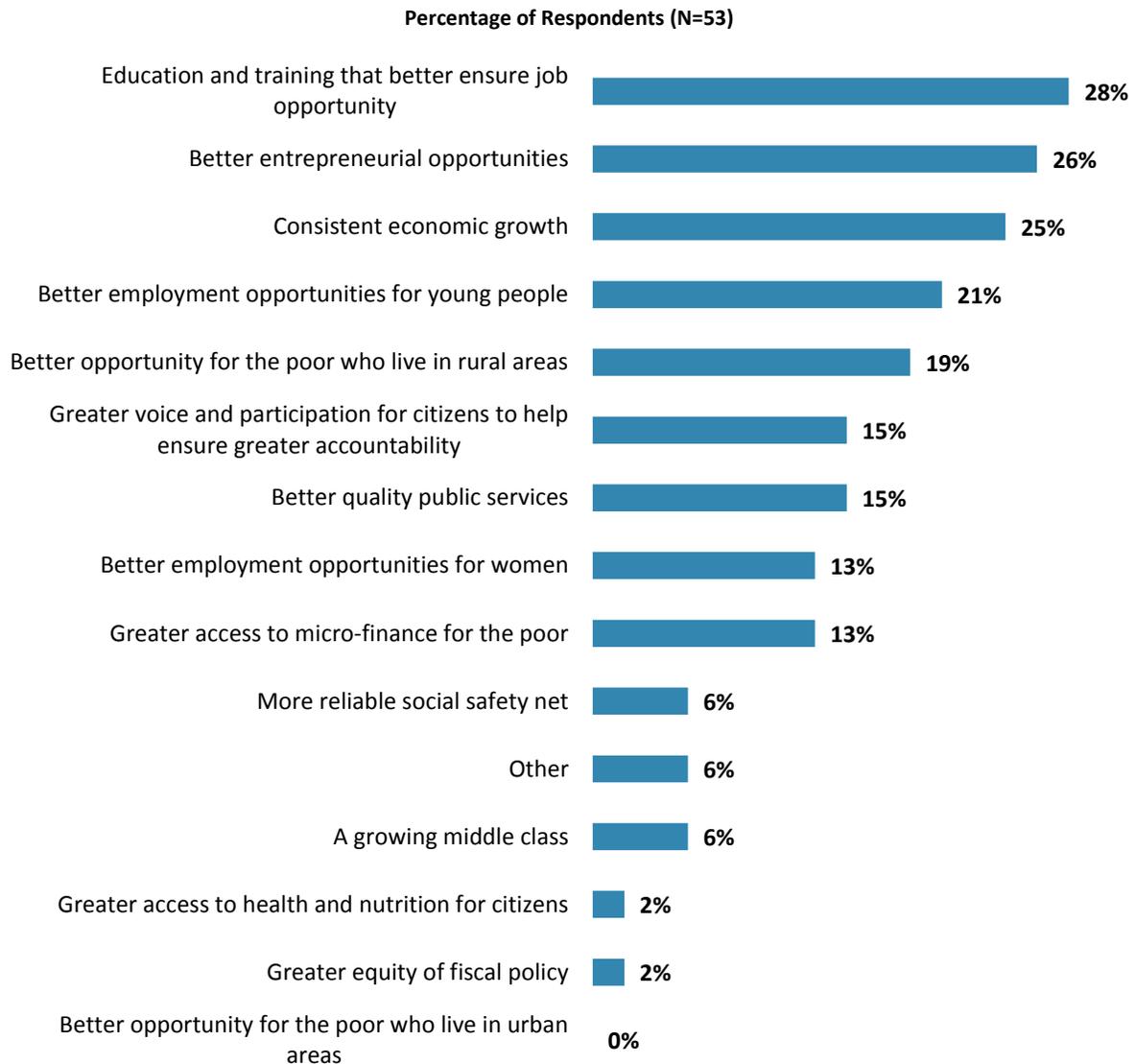


"Listed below are a number of development priorities in Solomon Islands. Please identify which of the following you consider the most important development priorities in Solomon Islands. (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 22 of 31 response options shown.)



## IV. General Issues Facing Solomon Islands (continued)

### Factors Contributing to “Shared Prosperity”

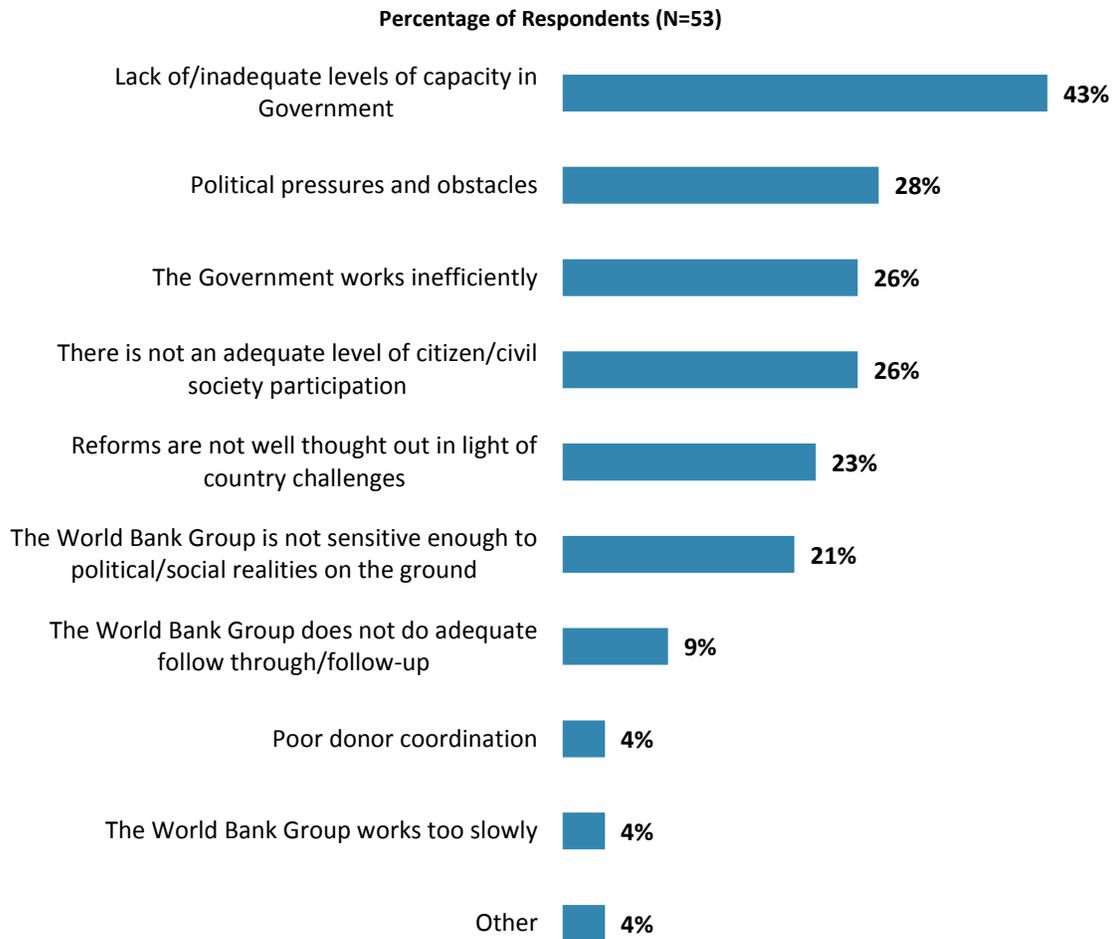


**"As one of the World Bank Group's Twin Goals, "Shared Prosperity" captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Solomon Islands? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group

### Attributing Failed/Slow Reform Efforts



**"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group (continued)

*As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.*

### The World Bank Group’s Overall Effectiveness (Indicator Question)

Mean Effectiveness Rating

1 2 3 4 5 6 7 8 9 10

All respondents  6.5

**"Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands."**  
(1 - "Not effective at all", 10 - "Very effective")

### Achieving Development Results (Indicator Question)

Mean Rating

1 2 3 4 5 6 7 8 9 10

All respondents  6.7

**"To what extent does the World Bank Group’s work help to achieve development results in Solomon Islands?"** (1-"To no degree at all", 10-"To a very significant degree")

### WBG Staff Preparedness

Mean Rating

1 2 3 4 5 6 7 8 9 10

All Respondents  6.8

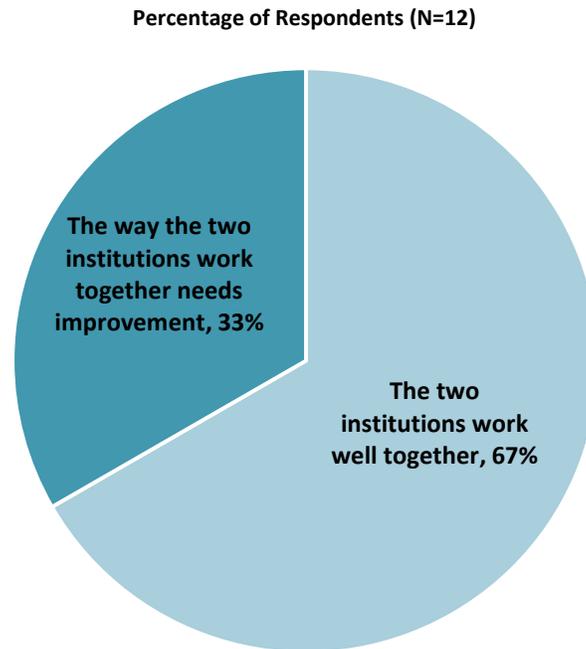
**"To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills and knowledge) to help Solomon Islands solve its most complicated development challenges?"**  
(1-"To no degree at all", 10-"To a very significant degree")



## V. Overall Attitudes toward the World Bank Group (continued)

### The World Bank and the IFC Working Together

- Only those stakeholders who responded “Yes” to the question “*Do your projects involve both the World Bank and the IFC?*” provided their views on the working relationship between the World Bank and the IFC.



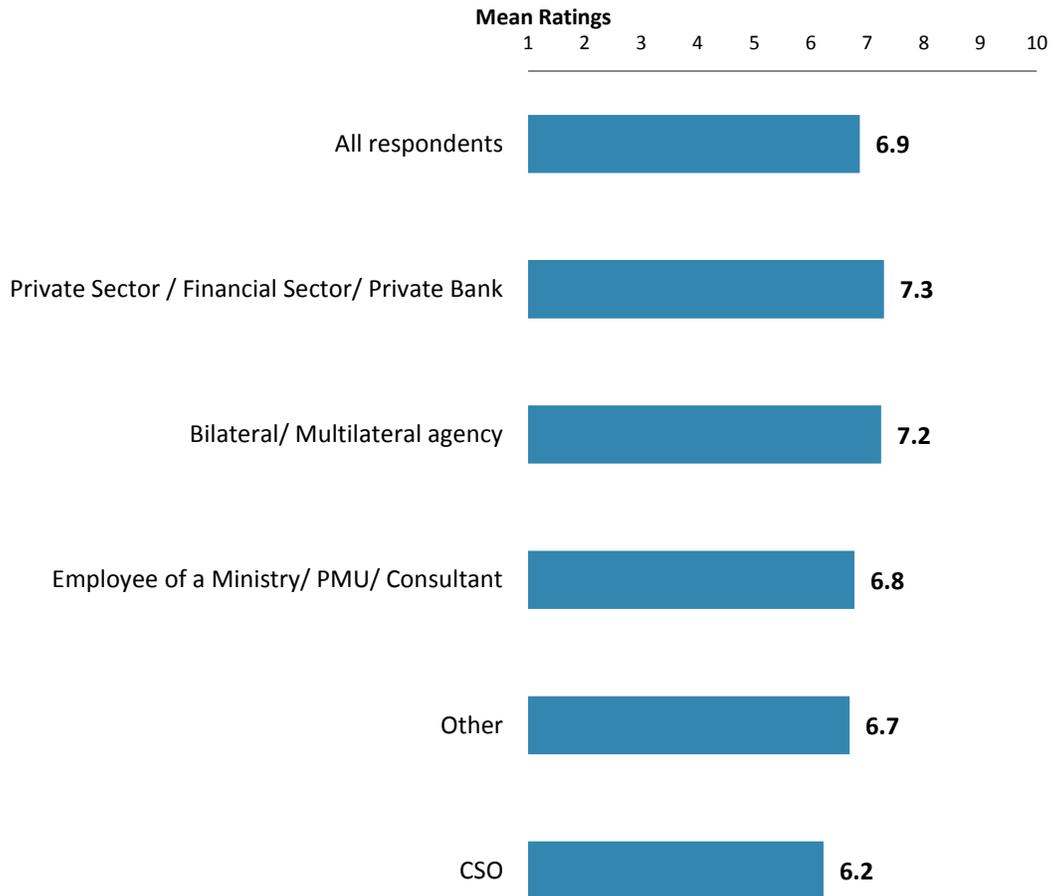
“If your projects involved both the World Bank and the IFC, what was your view on the two institutions working together in Solomon Islands?” (Respondents chose from a list.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholder groups:** Respondents across stakeholder groups had statistically similar overall ratings for the twenty five indicator questions.

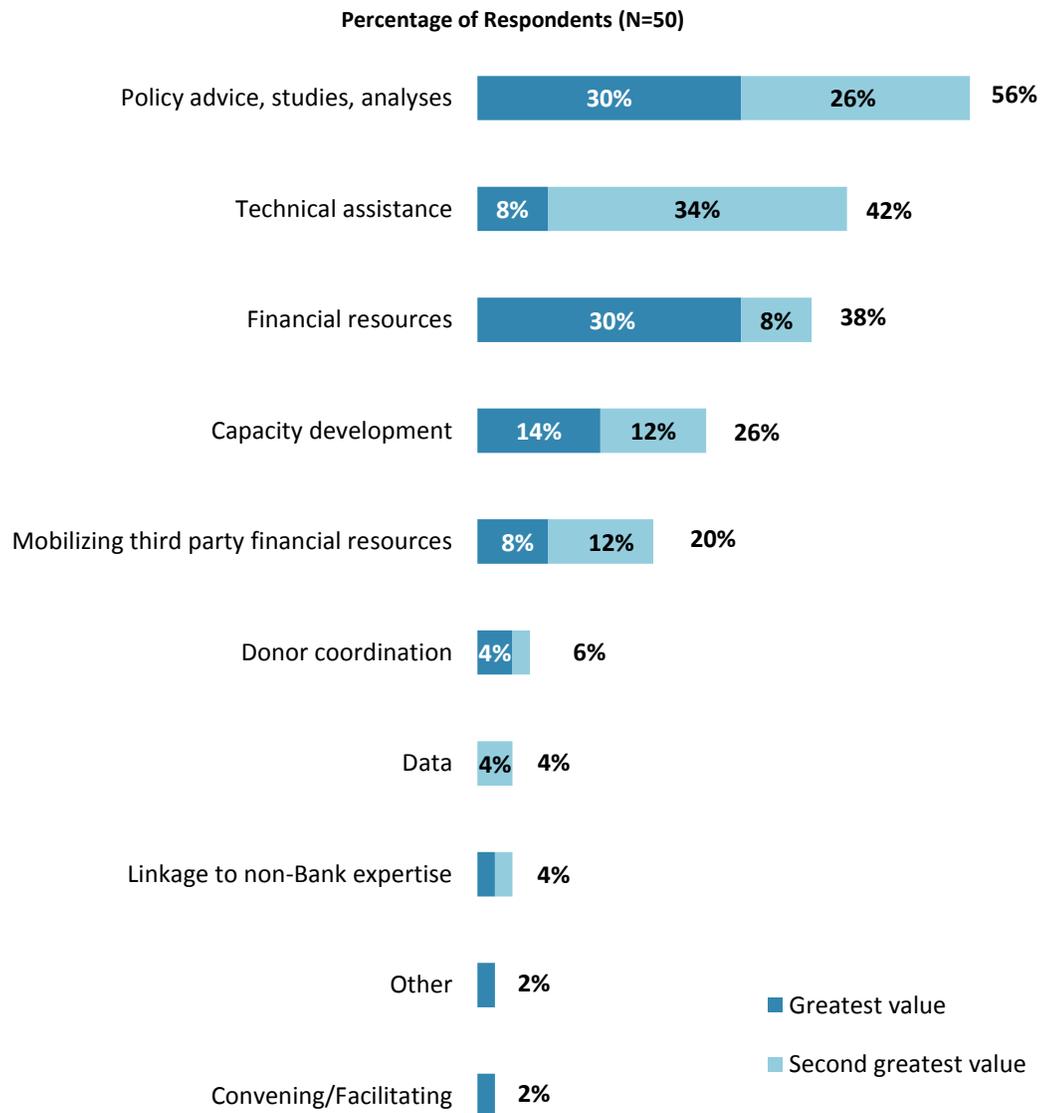


Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

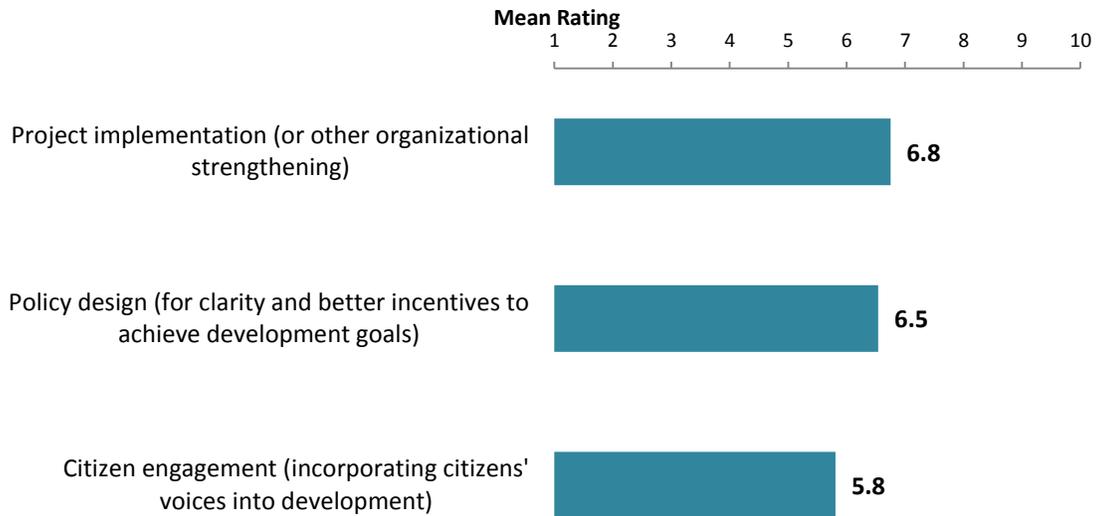


**"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Solomon Islands?"**  
(Respondents chose from a list.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Effectiveness of WBG's Capacity Building Work

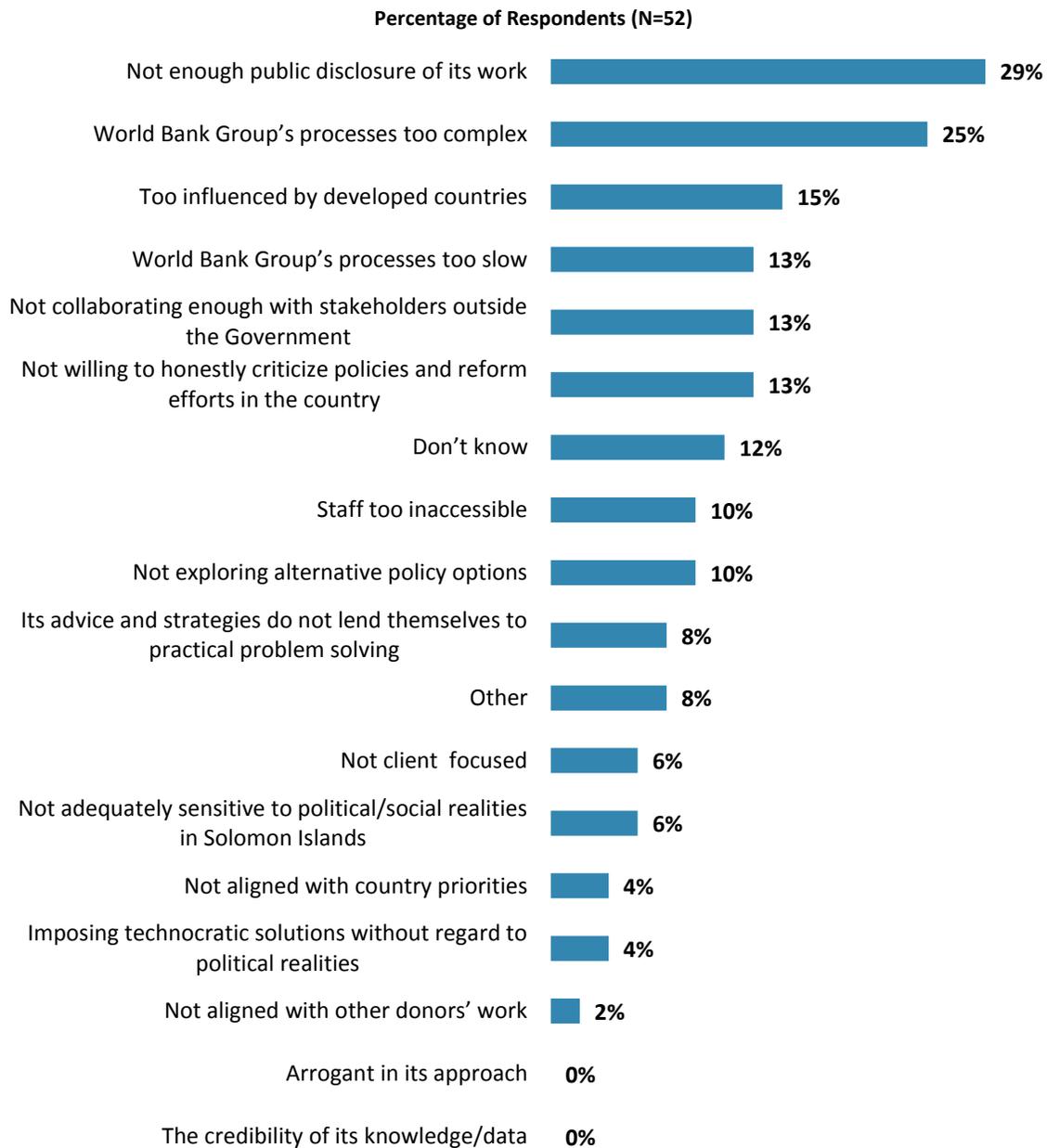


**"How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Solomon Islands?"**  
*(1 - "Not effective at all", 10 - "Very effective")*



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

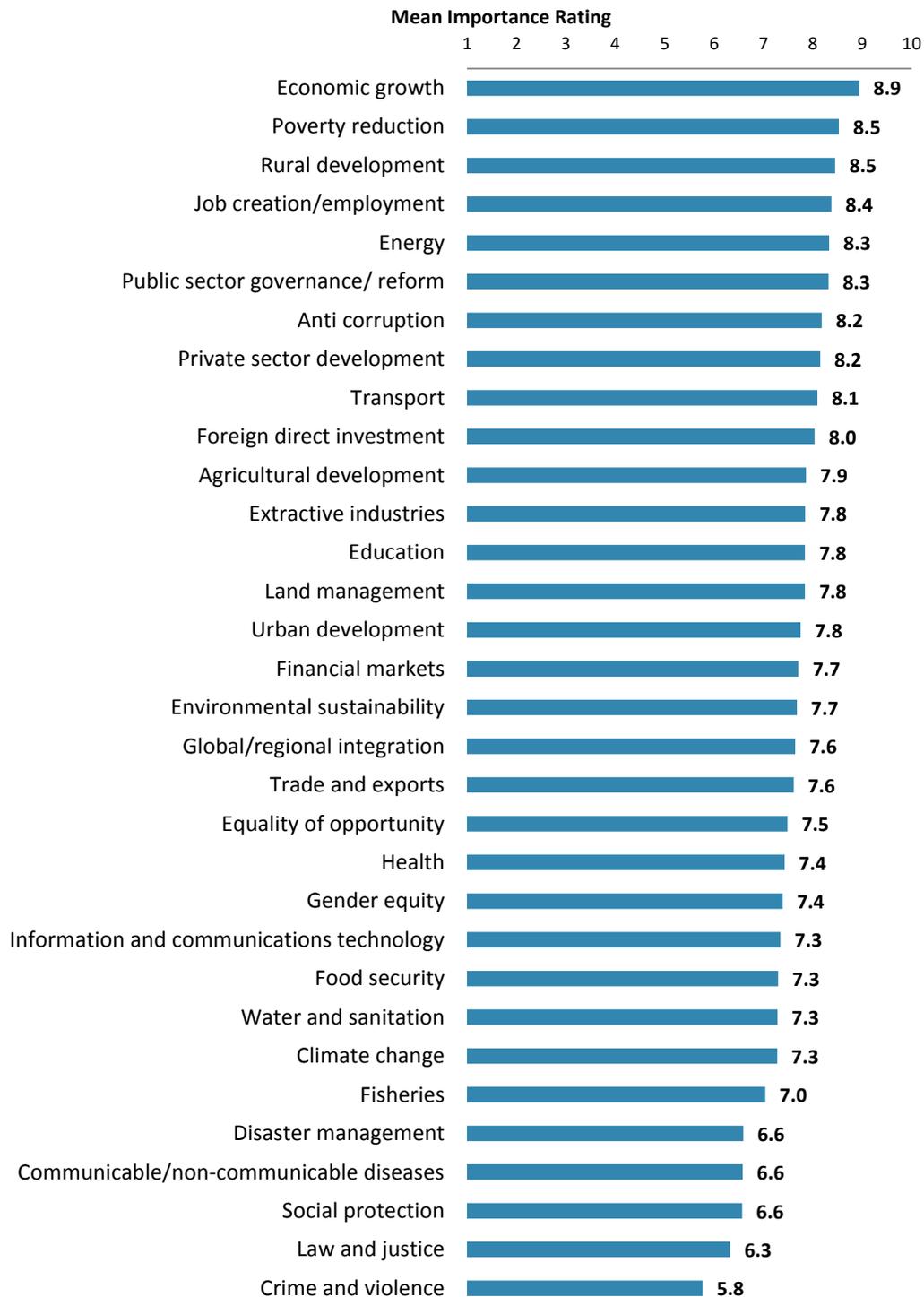


**"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Solomon Islands? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



## VI. Sectoral Importance and Effectiveness

### Importance of WBG's Support in Sectoral Areas

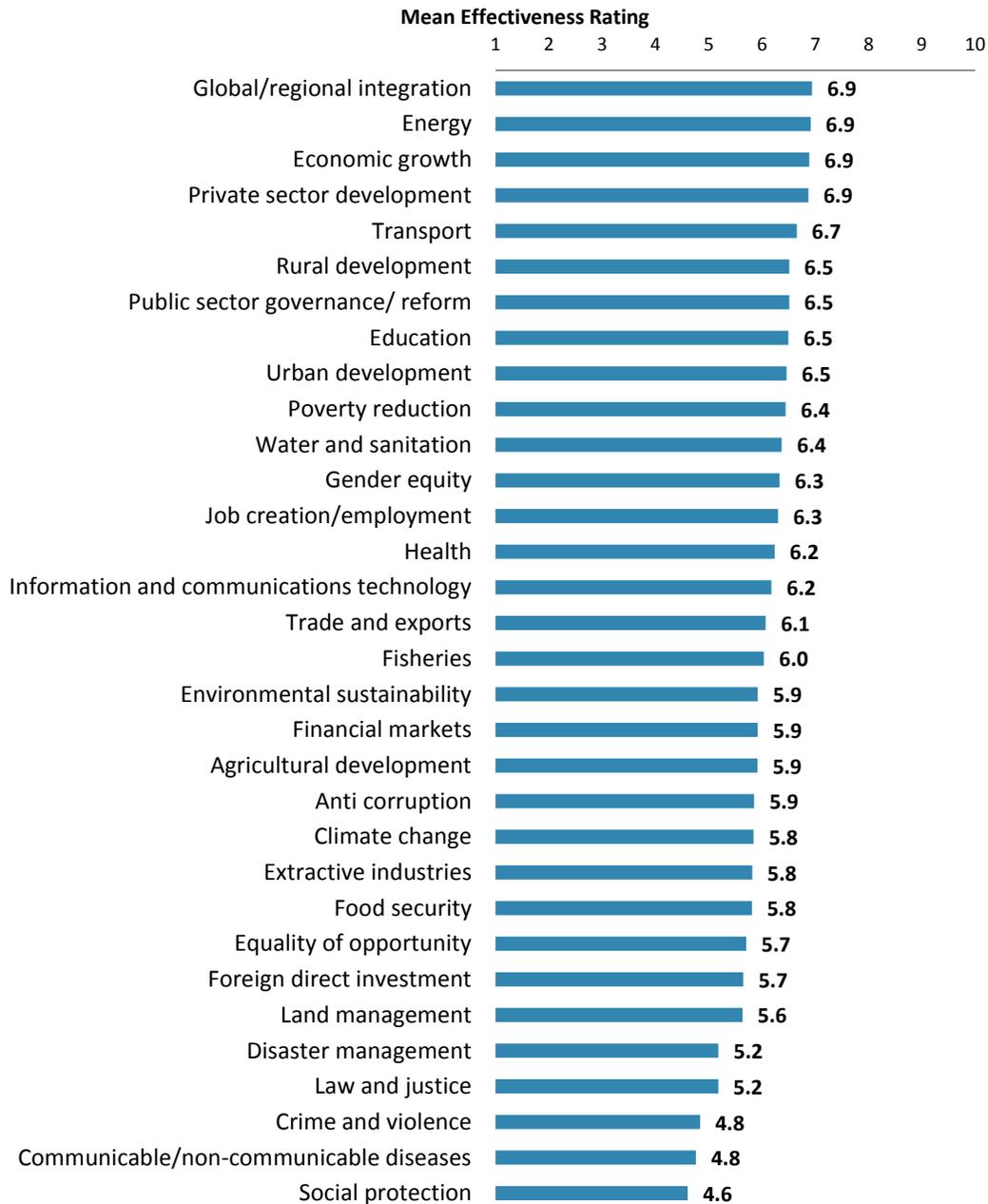


"In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Solomon Islands?" (1-"Not important at all", 10-"important")



## VI. Sectoral Importance and Effectiveness (continued)

### Effectiveness of WBG's Support in Sectoral Areas

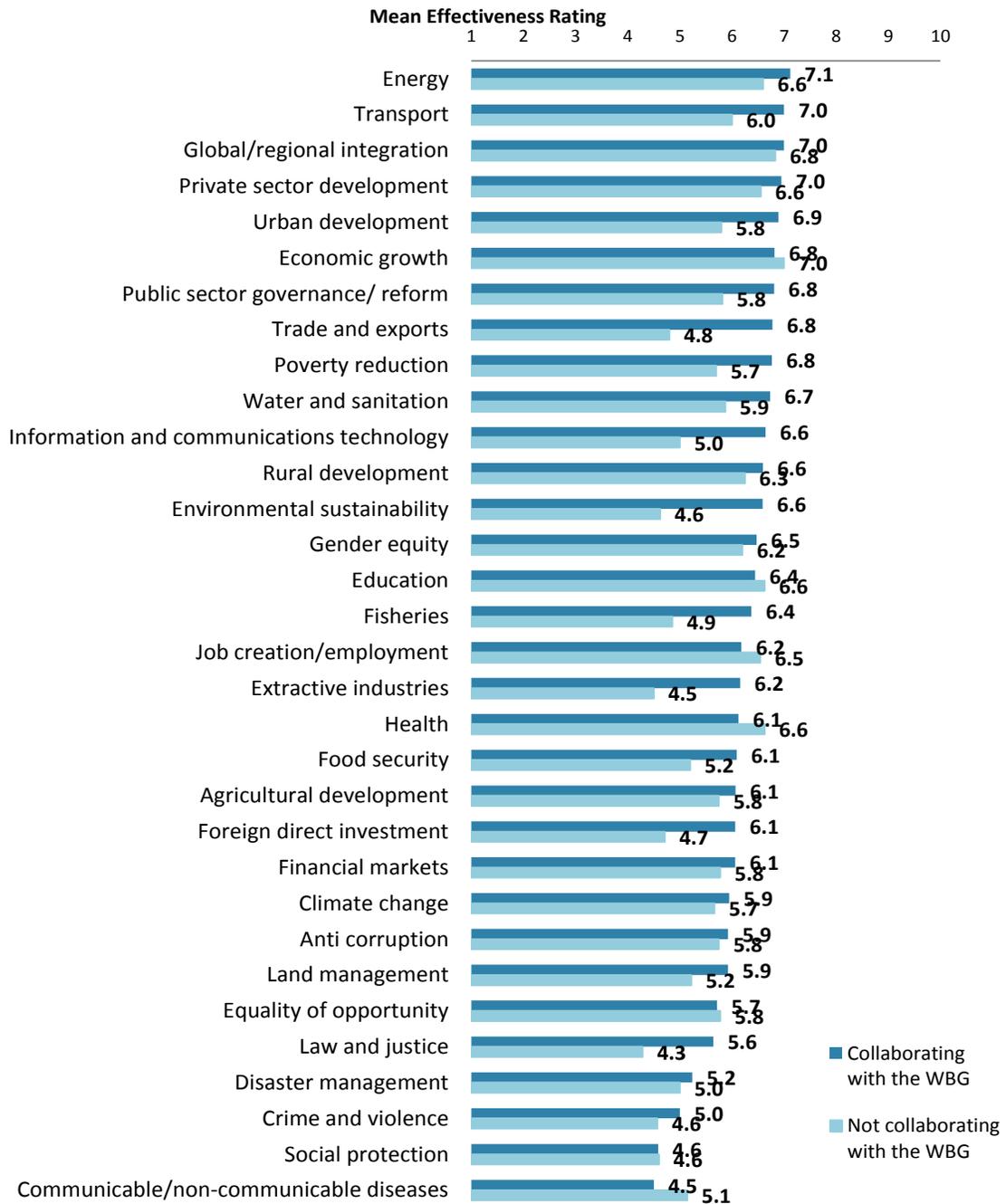


"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands?" (1-"Not effective at all", 10-"Very effective")



## VI. Sectoral Importance and Effectiveness (continued)

### Effectiveness of WBG's Support in Sectoral Areas: Collaboration<sup>1</sup>



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands?" (1-"Not effective at all", 10-"Very effective")

<sup>1</sup> Note in the Appendix on the sectoral effectiveness (Appendix A, page 48) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



## VI. Sectoral Importance and Effectiveness (continued)

### The WBG Promoting Private Public Partnerships

Mean Ratings

1 2 3 4 5 6 7 8 9 10

All respondents

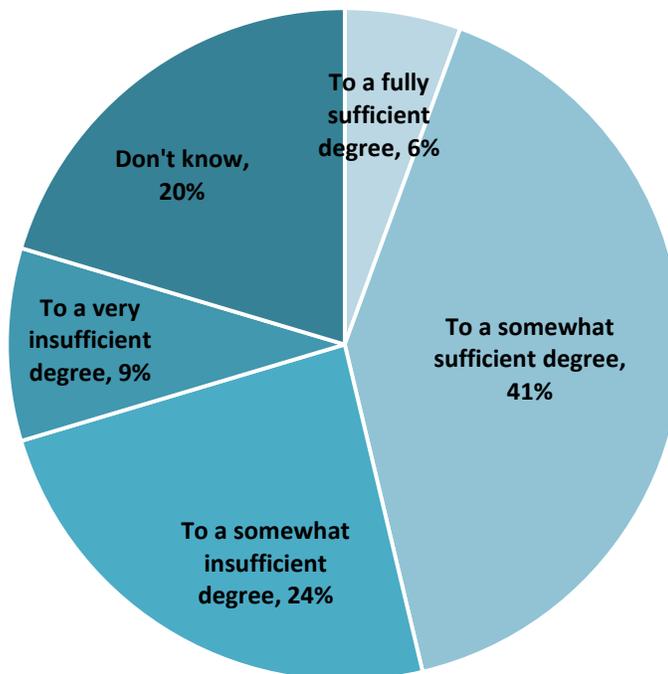


6.4

**"To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Solomon Islands?"**  
*(1-"to no degree at all", 10-"To a very significant degree")*

### Helping the Poorest

Percentage of Respondents (N=54)



**"To what extent do you believe that the World Bank Group's work and support help the poorest in Solomon Islands?"** (Respondents chose from a list.)



## VI. Sectoral Importance and Effectiveness (continued)

### Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in Solomon Islands, bivariate correlational analyses were conducted using respondents' ratings of the twenty five specific areas of effectiveness.

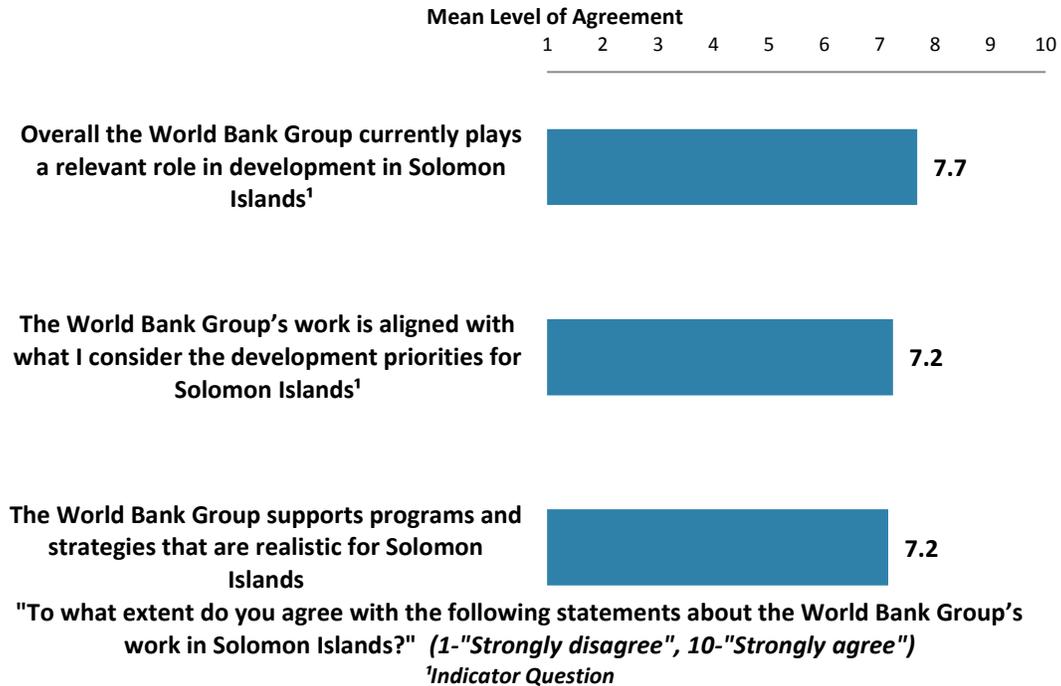
Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the World Bank Group's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the WBG's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the WBG's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's overall effectiveness in Solomon Islands. The areas determined to be key drivers from these analyses were:
  - The WBG's effectiveness at economic growth;
  - The WBG's effectiveness at climate change; and
  - The WBG's effectiveness at disaster management.
  
- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in Solomon Islands, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
  - The WBG's effectiveness at climate change;
  - The WBG's effectiveness at agricultural development; and,
  - The WBG's effectiveness at communicable/non-communicable diseases.



## VII. How the World Bank Group Operates

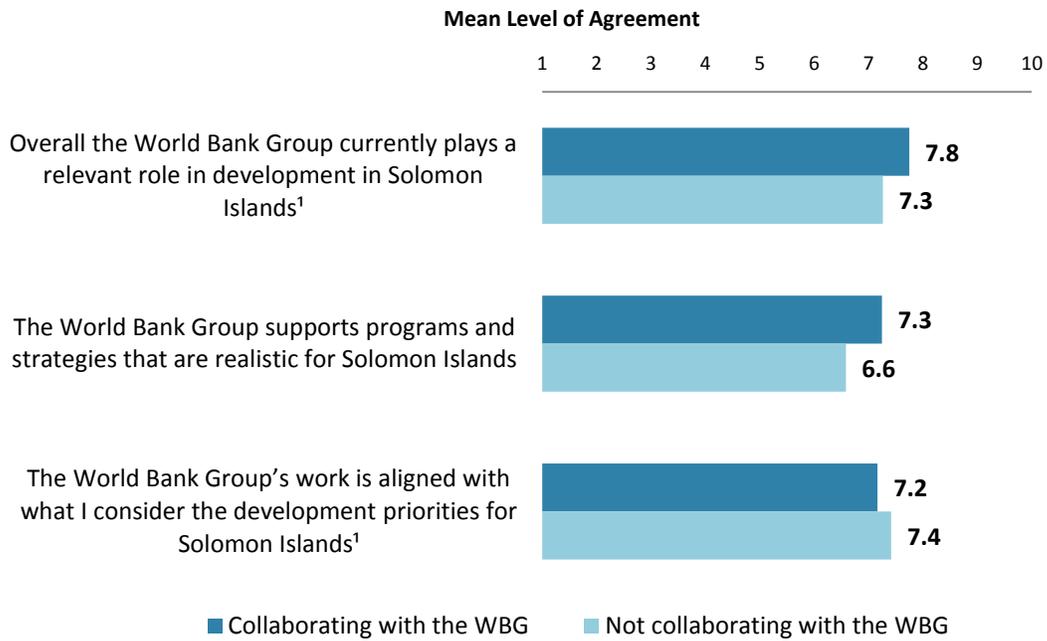
### The World Bank Group's Work in Solomon Islands





## VII. How the World Bank Group Operates (continued)

### The World Bank Group's Work in Solomon Islands: Collaboration

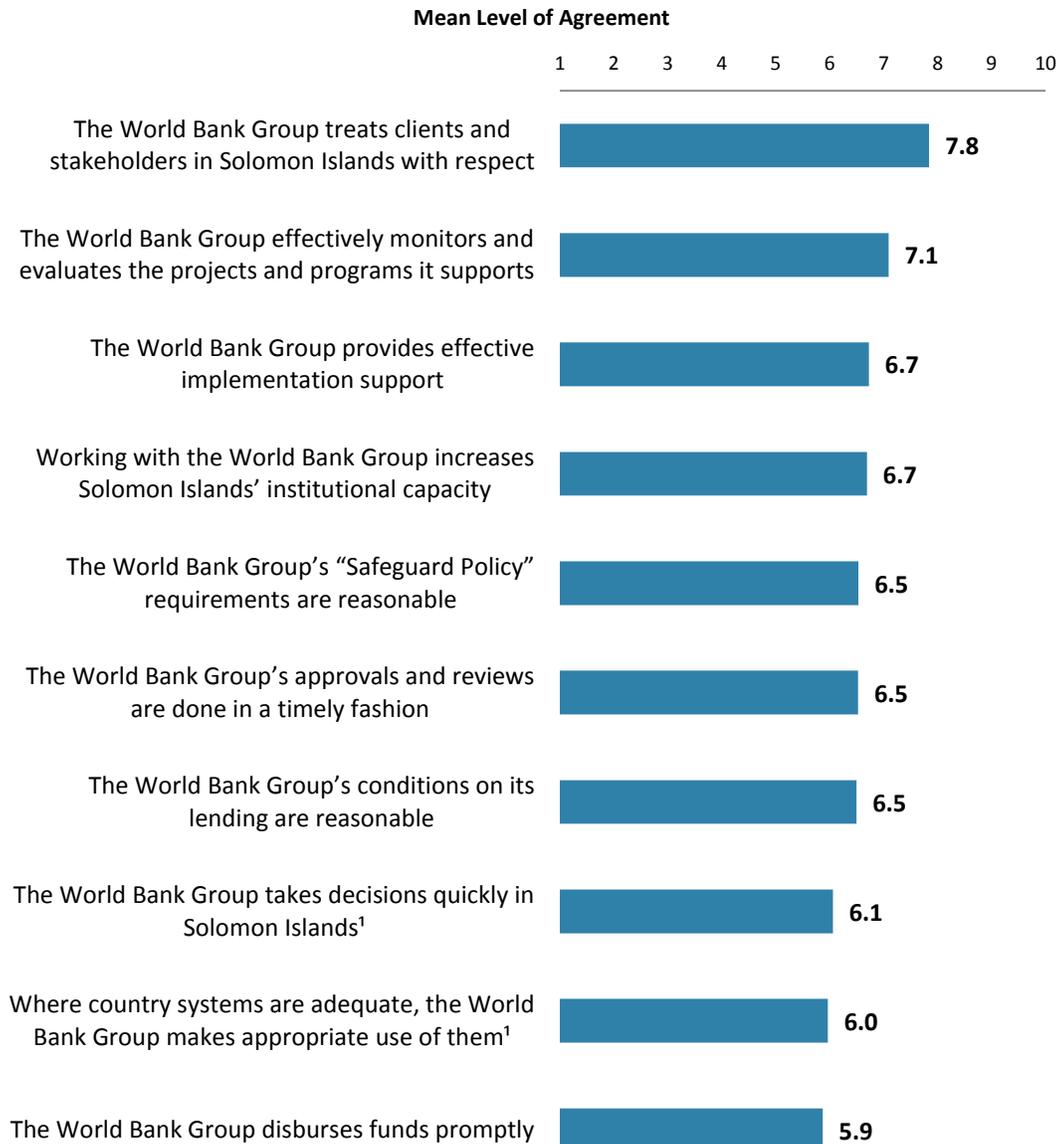


**"To what extent do you agree with the following statements about the World Bank Group's work in Solomon Islands?" (1-"Strongly disagree", 10-"Strongly agree")**  
*<sup>1</sup>Indicator Question*



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions

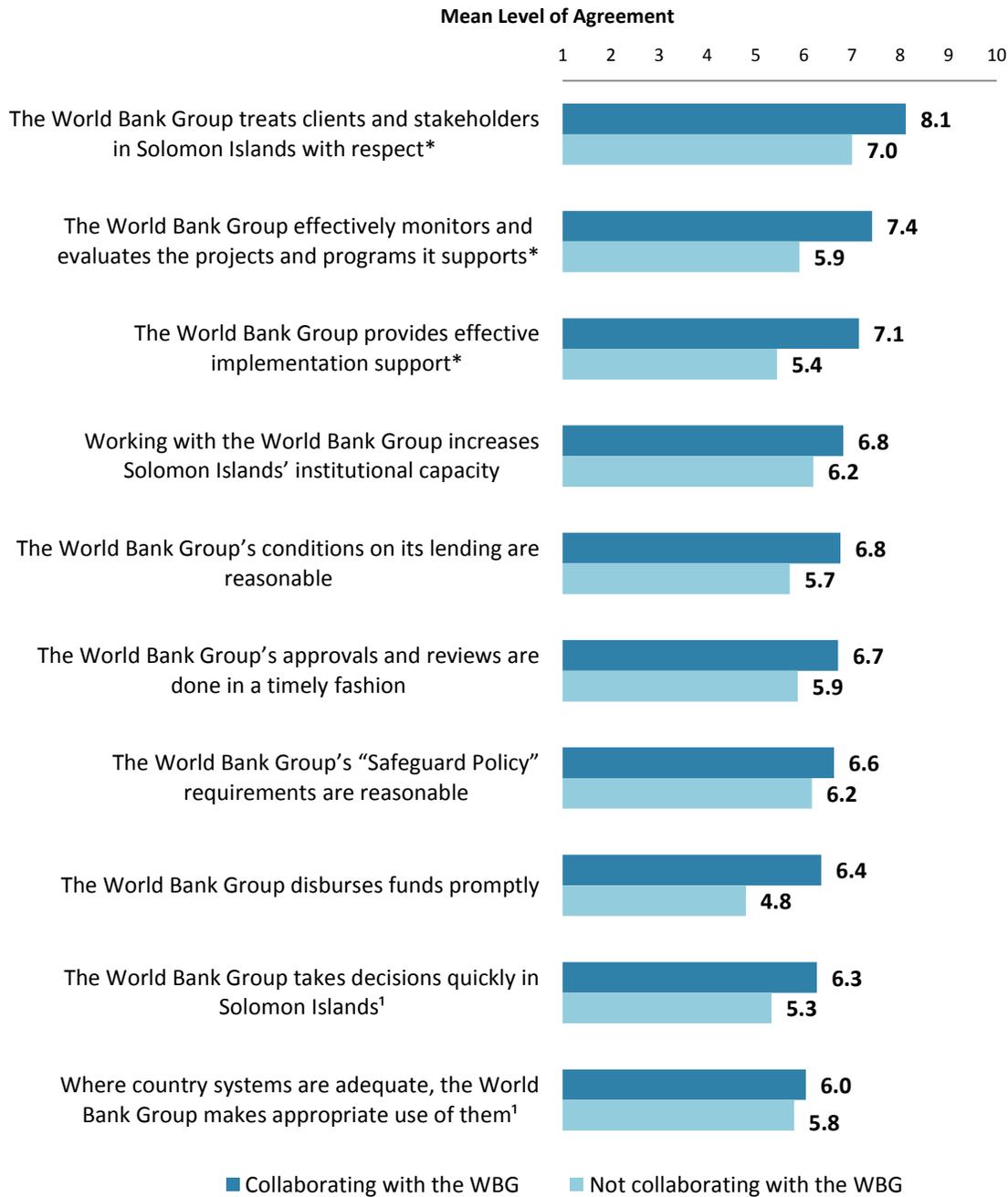


**"To what extent do you agree/disagree with the following statements?"**  
*(1-"Strongly disagree", 10-"Strongly agree")*  
*'Indicator Question*



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Collaboration

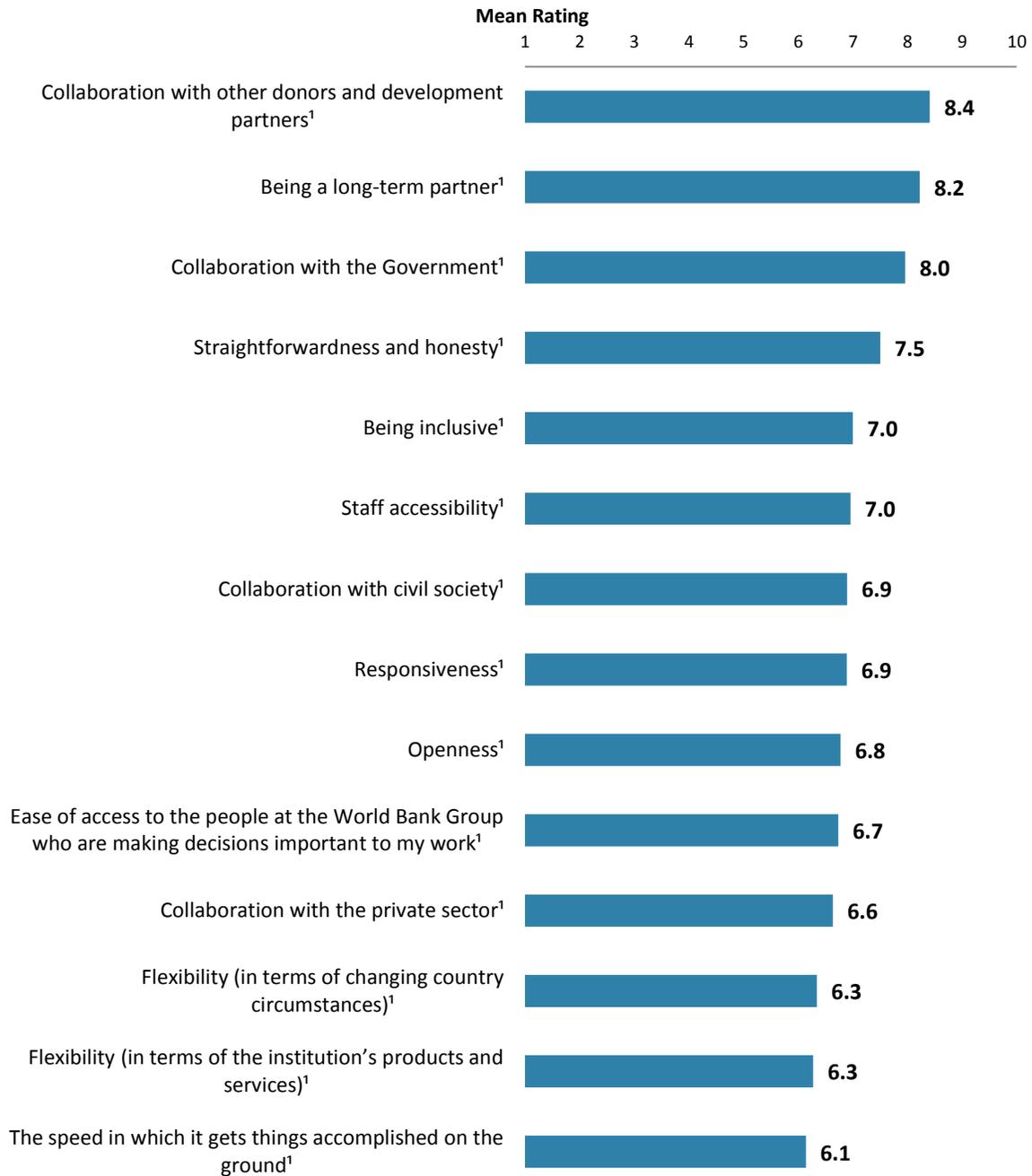


"To what extent do you agree/disagree with the following statements?"  
 (1-"Strongly disagree", 10-"Strongly agree")  
 (\*Significantly different between collaborators and non-collaborators with the WBG)  
<sup>1</sup>Indicator Question



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner



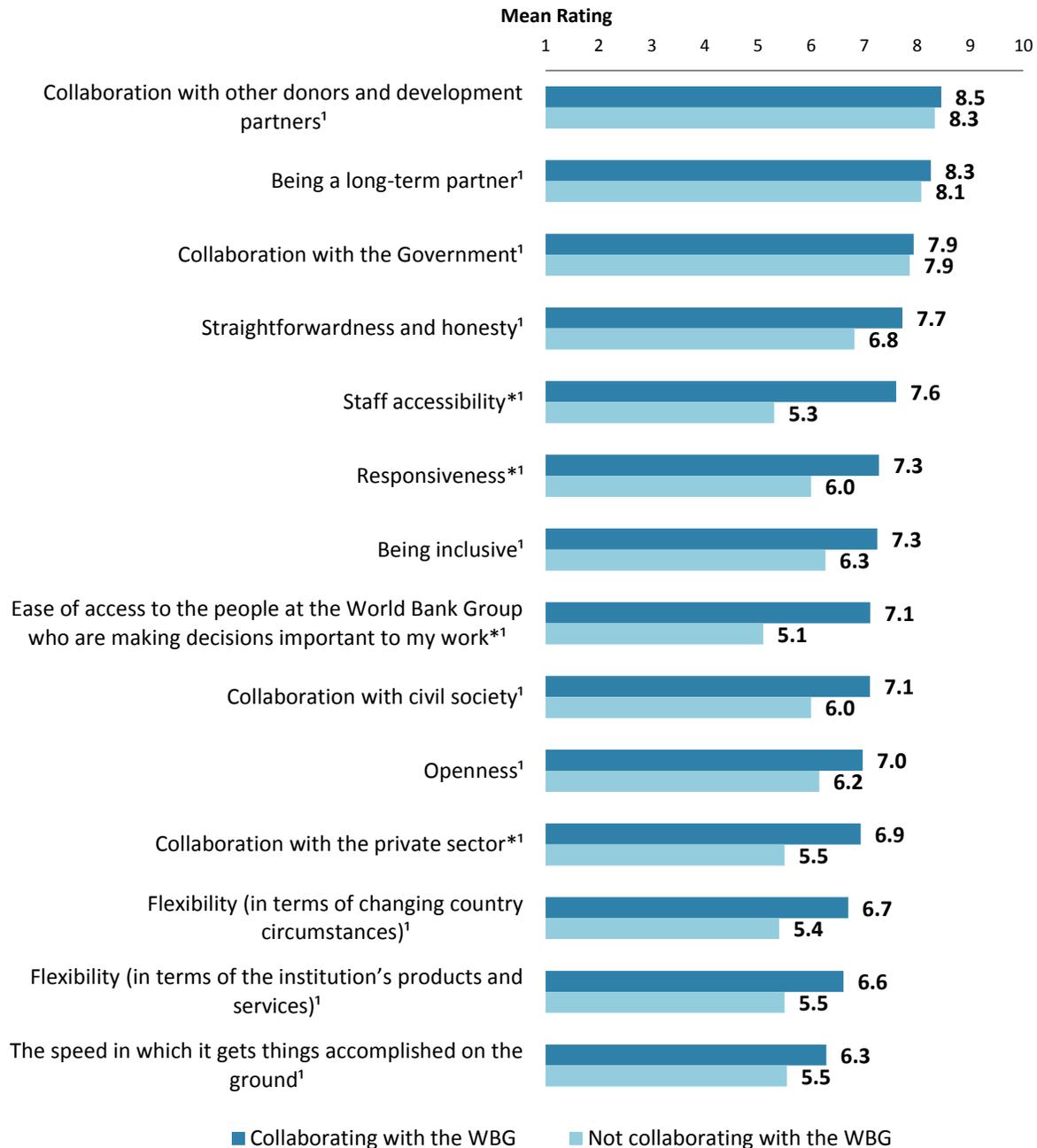
**"To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

***Indicator Question***



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(\*Significantly different between collaborators and non-collaborators with the WBG)

<sup>1</sup>Indicator Question



## VIII. How the World Bank Group Operates (continued)

### Internal Measuring and Monitoring

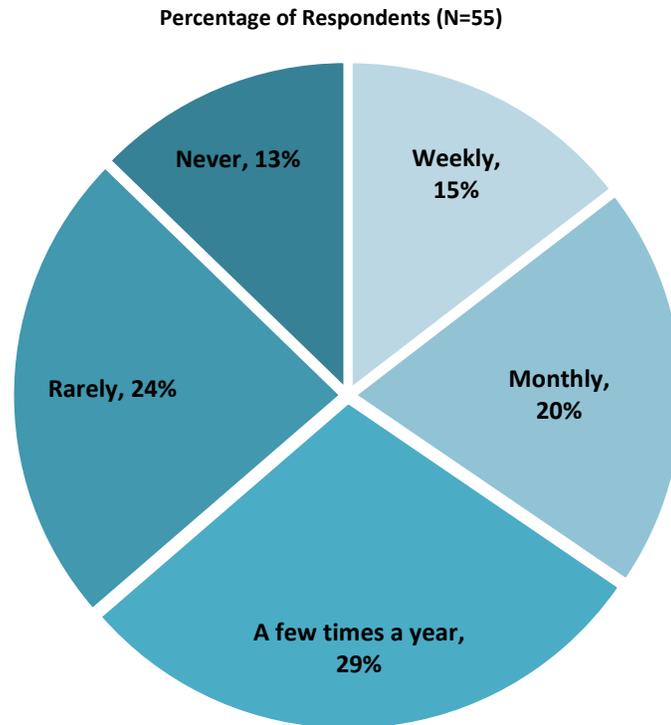


**"To what extent do you believe the World Bank Group measures and corrects its work in real time in Solomon Islands?" (1-"To no degree at all", 10-"To a very significant degree")**



## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"  
(Respondents chose from a list.) (Note: percentages may not total 100 due to rounding)



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Solomon Islands' Knowledge Needs *(Indicator Question)*

Mean Level of Agreement

1 2 3 4 5 6 7 8 9 10

All Respondents  6.4

"The World Bank Group meets Solomon Islands' needs for knowledge services (e.g., research, analysis, data, technical assistance)" (1-"Strongly disagree", 10-"Strongly agree")

### Contribution of the WBG's Knowledge Work and Activities *(Indicator Question)*

Mean Significance Rating

1 2 3 4 5 6 7 8 9 10

All Respondents  6.9

"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?" (1-"Not significant at all", 10-"Very significant")

### Technical Quality of the WBG's Knowledge Work and Activities *(Indicator Question)*

Mean Technical Quality Rating

1 2 3 4 5 6 7 8 9 10

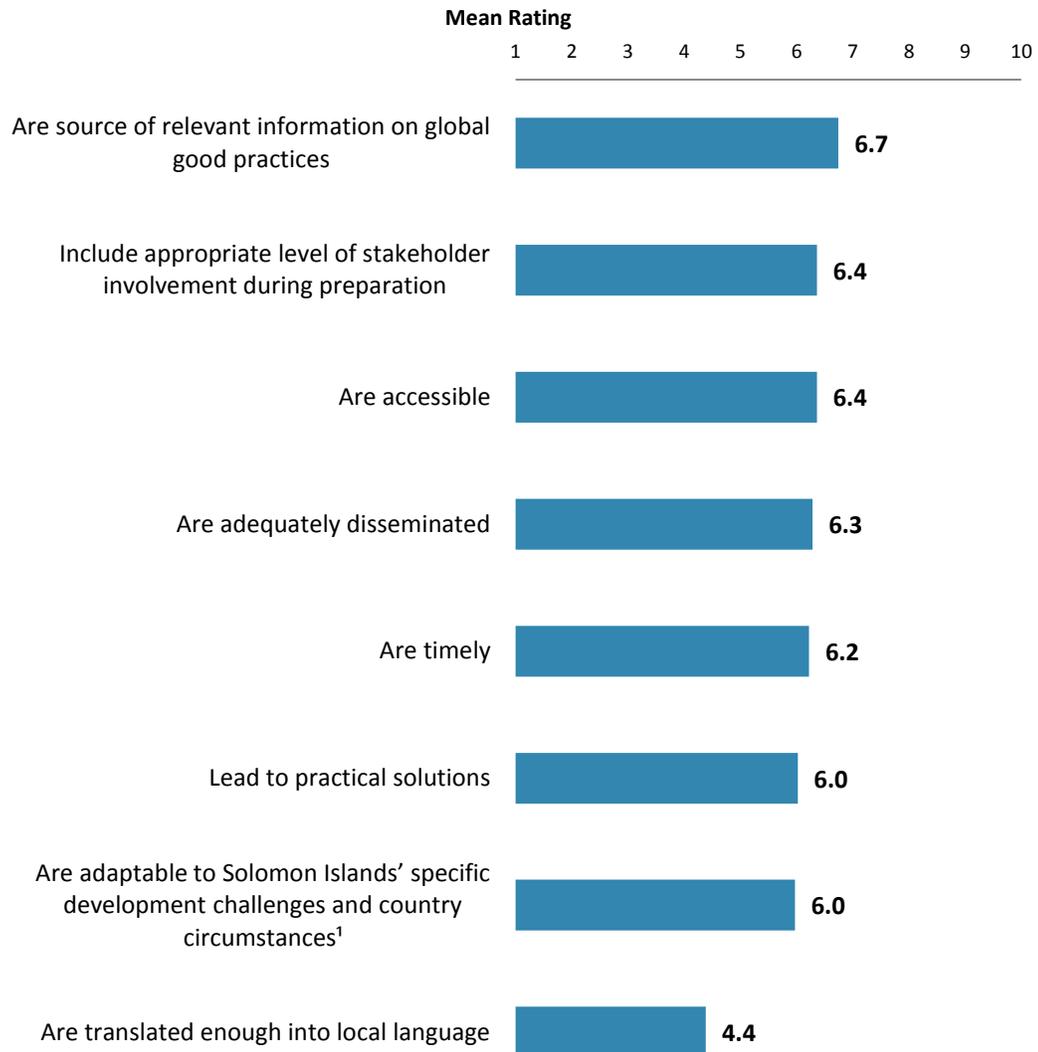
All Respondents  7.3

"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities



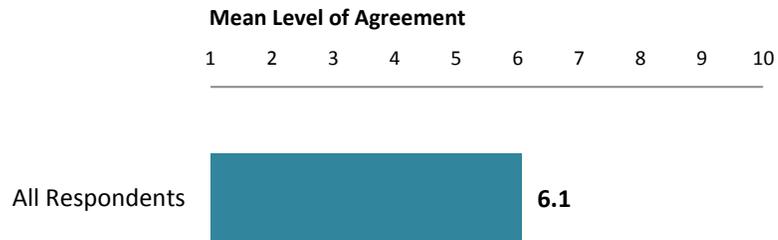
**"In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")**

**<sup>1</sup>Indicator Question**



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Solomon Islands' Needs for Financial Instruments (*Indicator Question*)



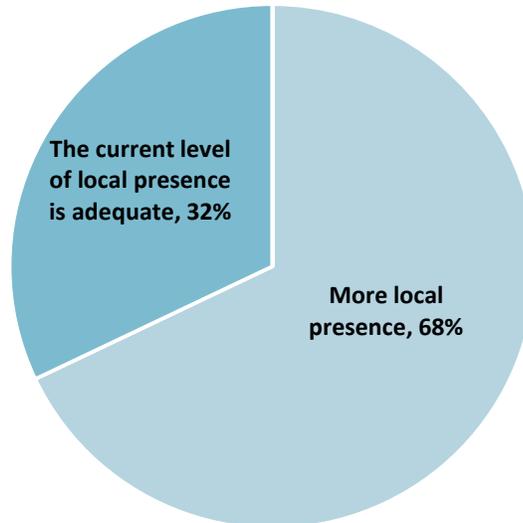
**"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Solomon Islands."**  
*(1-"Strongly disagree", 10-"Strongly agree")*



## IX. The Future Role of the World Bank Group in Solomon Islands

### The World Bank Group's Local Presence in Solomon Islands

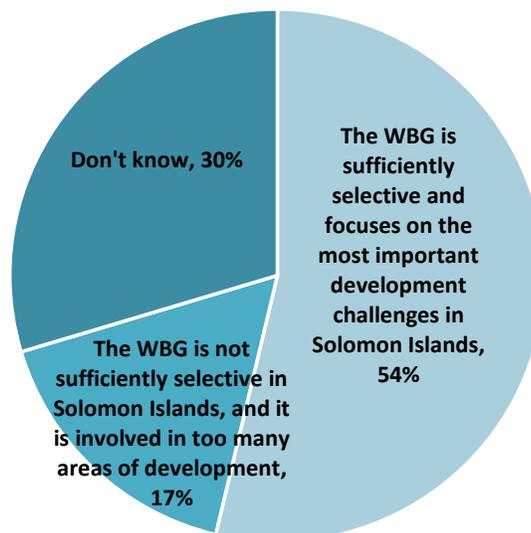
Percentage of Respondents (N=53)



“To be a more effective development partner in Solomon Islands, do you believe that the World Bank Group should have...?” (Respondents chose from a list.)

### Selectivity of the World Bank Group's Support

Percentage of Respondents (N=54)



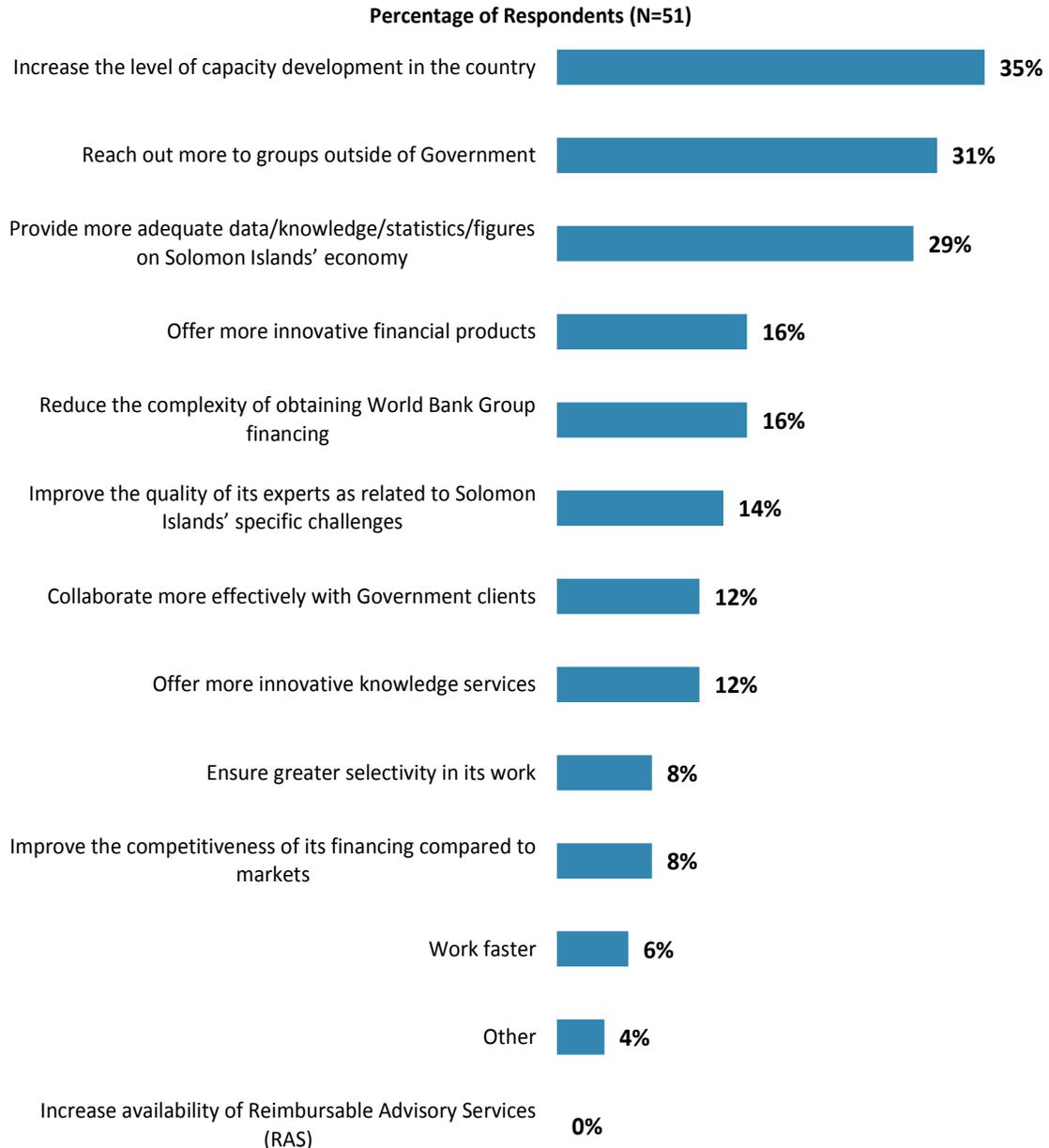
“Which of the following best describes the World Bank Group's support in Solomon Islands?” (Respondents chose from a list.) (Note: percentages may not total 100 due to rounding)



## IX. The Future Role of the WBG in Solomon Islands (continued)

### Making the World Bank Group of Greater Value

- **Stakeholder groups:** Respondents from the CSOs were significantly more likely to indicate that the WBG should “*reach out more to groups outside of Government*” than respondents from other stakeholder groups.

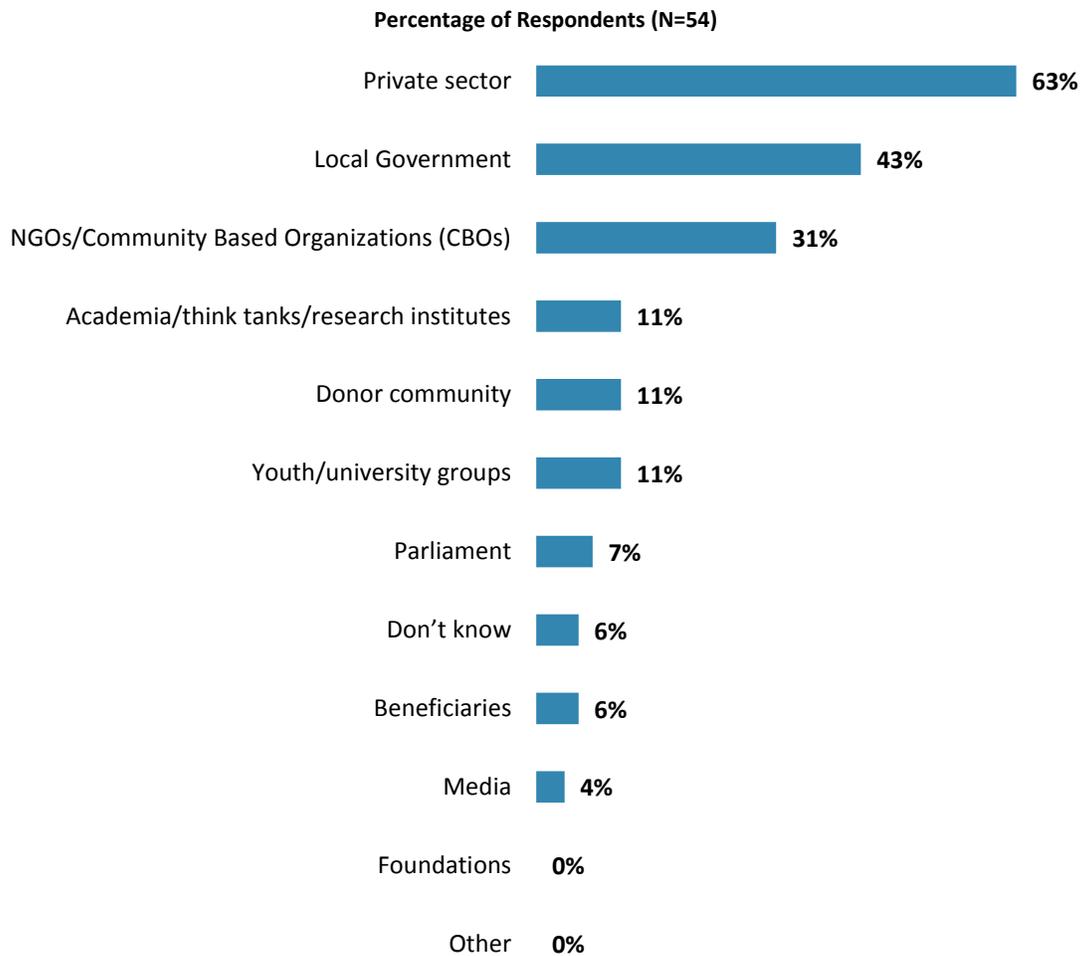


**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Solomon Islands? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



## IX. The Future Role of the WBG in Solomon Islands (continued)

### The World Bank Group Should Collaborate More with ...

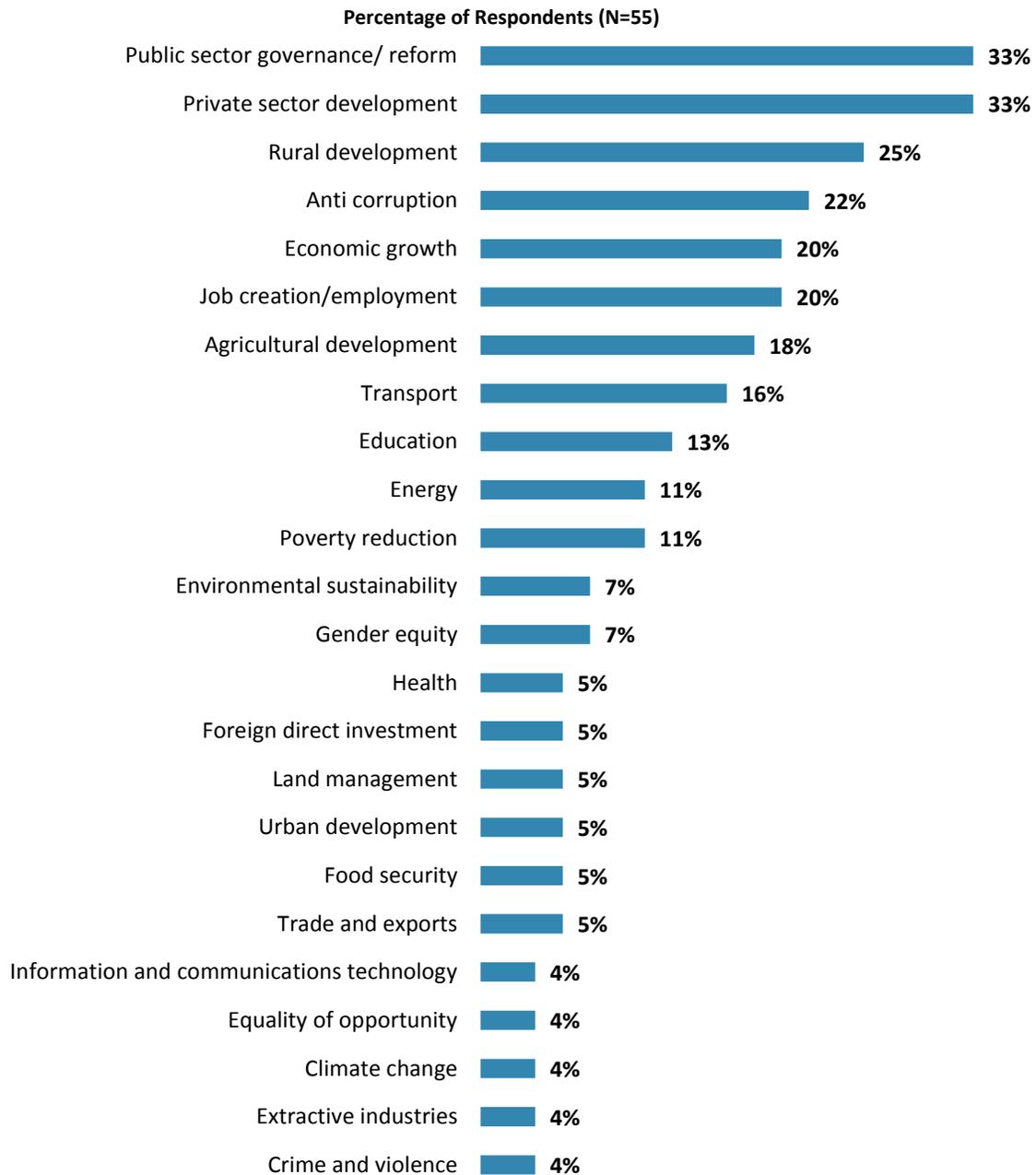


**"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Solomon Islands (continued)

### Where the World Bank Group Should Focus its Resources



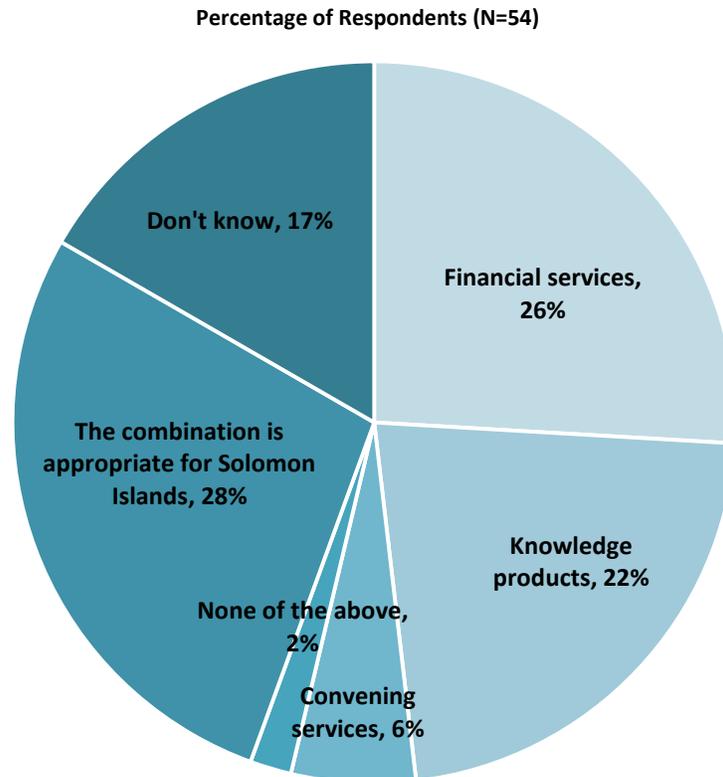
**“When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectoral areas do you believe the WBG should focus most of its resources in Solomon Islands? (Choose no more than THREE)”**

(Respondents chose from a list. Responses combined. Top 24 of 31 response options shown.)



## IX. The Future Role of the WBG in Solomon Islands (continued)

### Future Combination of the WBG services



"When considering the combination of services that the World Bank Group offers in Solomon Islands, and taking into account its limited level of resources, which ONE of the following do you believe the WBG should offer more of in Solomon Islands?" (Respondents chose from a list.)

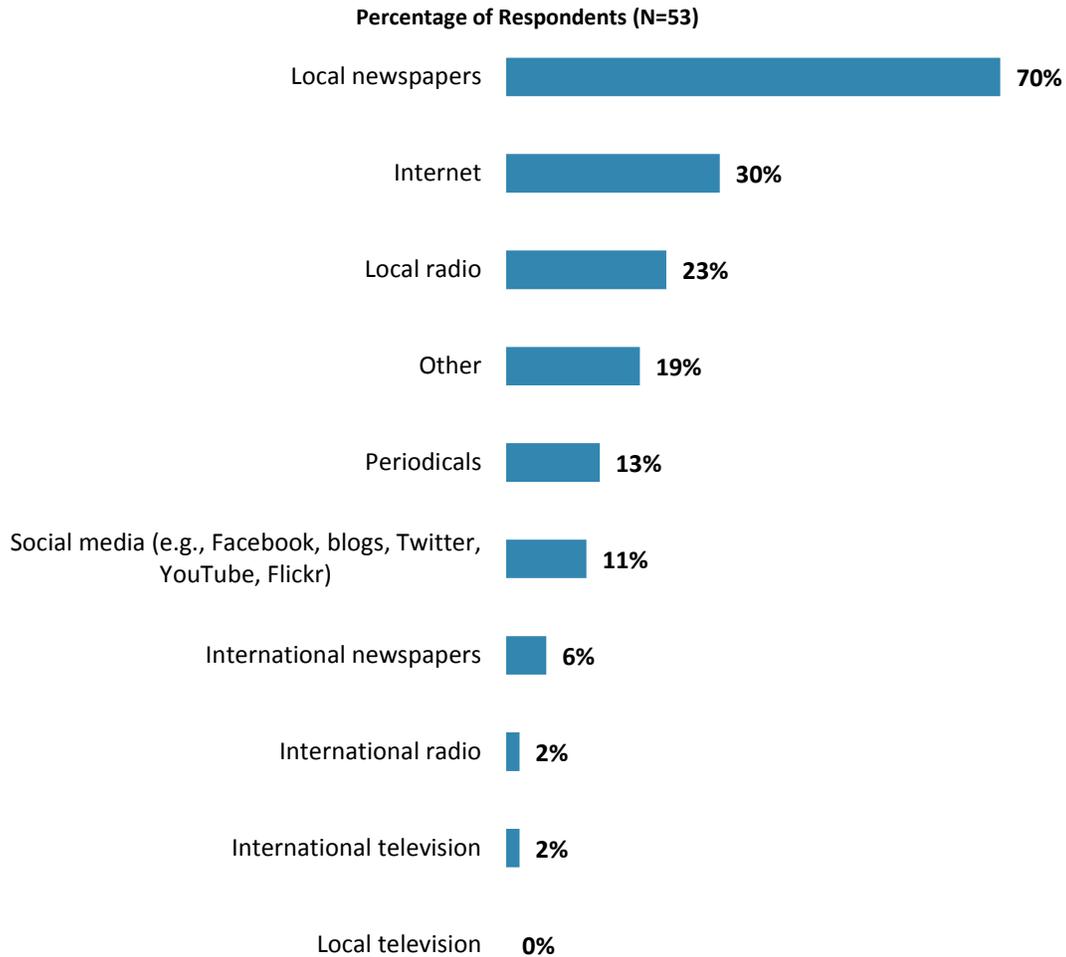
(Note: percentages may not total 100 due to rounding)



## X. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 61) for all responses by stakeholder groups.*

### General Information Sources



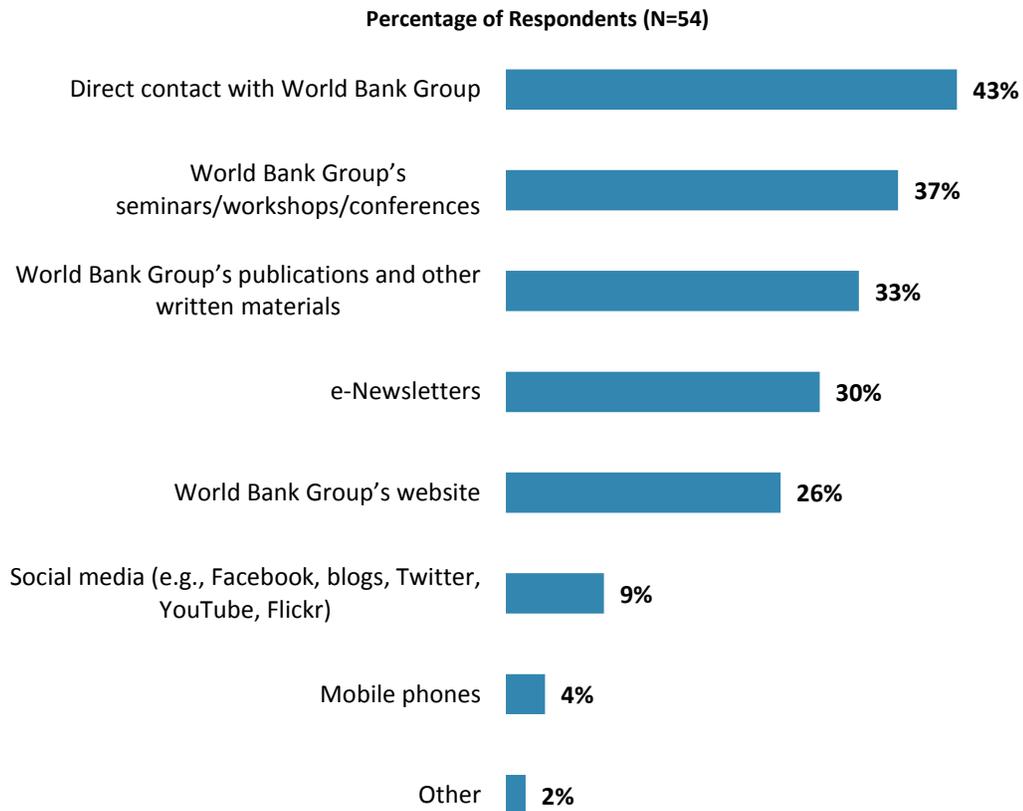
**"How do you get most of your information about economic and social development issues in Solomon Islands? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## X. Communication and Outreach (continued)

### Preferred Information Sources

- **Stakeholder groups:** Respondents from bilateral/multilateral agencies were significantly more likely than other stakeholder groups to indicate that they prefer to receive information from the World Bank Group through direct contact with the institution.



"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



## X. Communication and Outreach (continued)

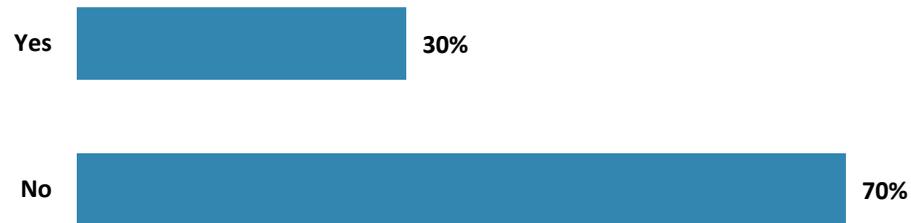
### Access to Information

Percentage of Respondents (N=53)



"Are you aware of the World Bank Group's Access to Information Policy under which the WBG will now disclose any information in its possession that is not on a list of exceptions?"

Percentage of Respondents (N=50)



"Have you requested information from the World Bank Group on its activities in the past year?"

Percentage of Respondents (N=15)

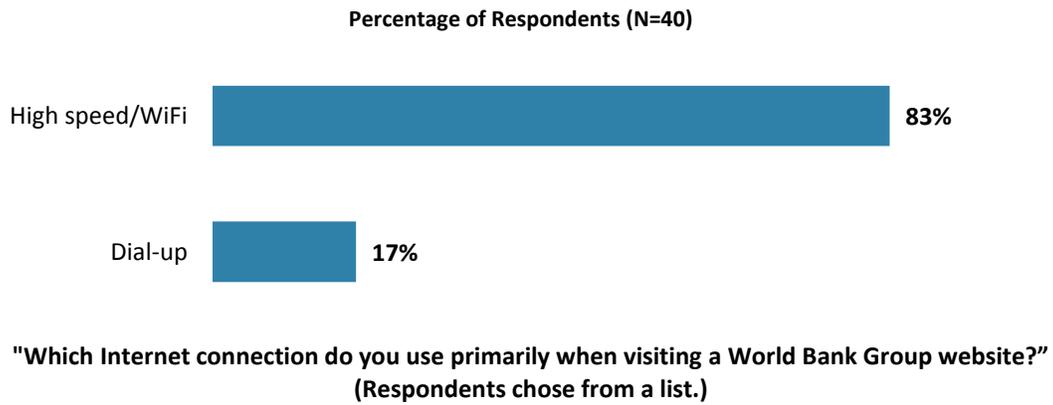
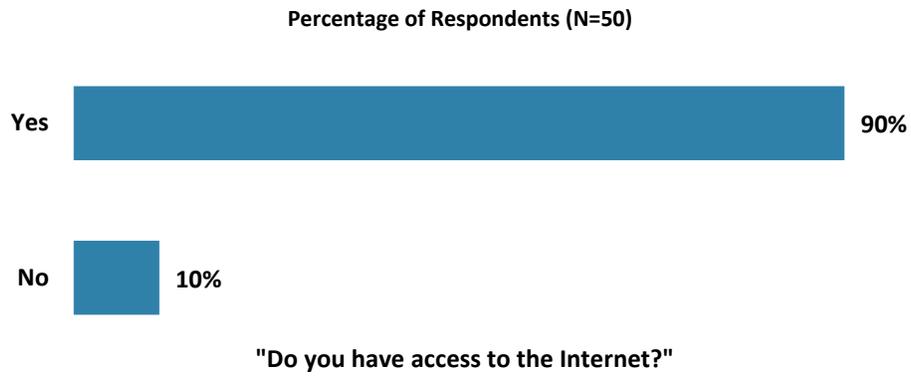


"Were you able to obtain this information?"



## X. Communication and Outreach (continued)

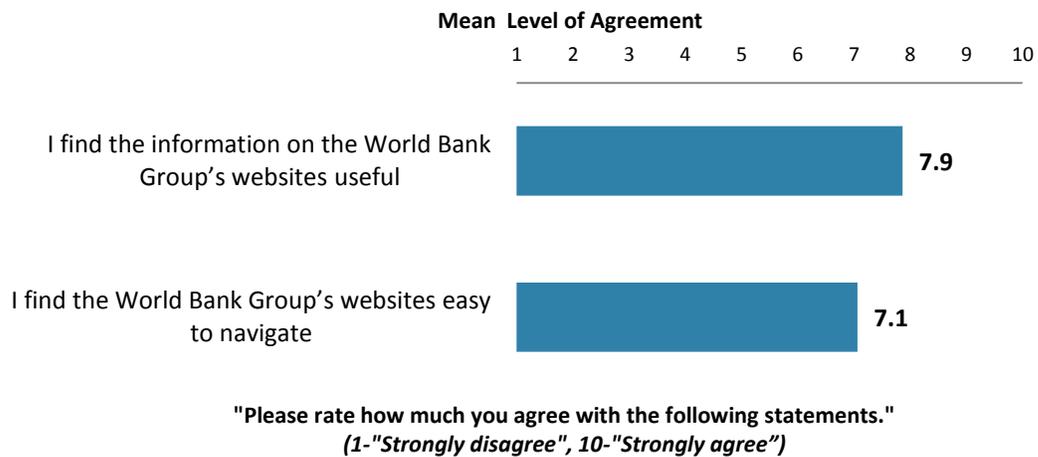
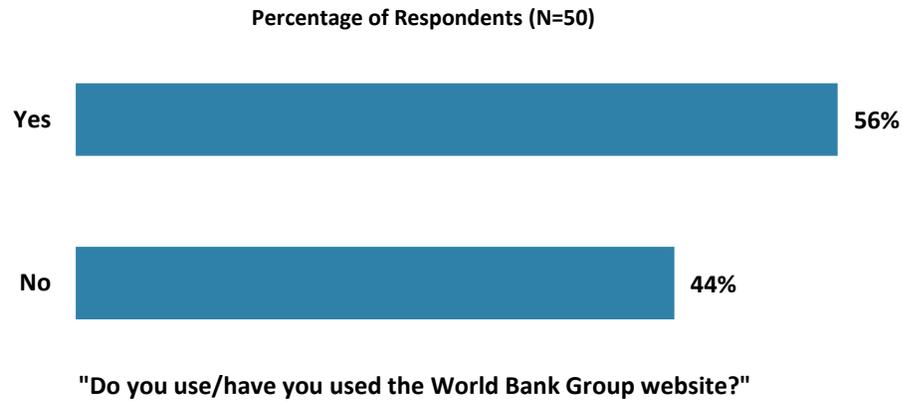
### Access to the Internet





## X. Communication and Outreach (continued)

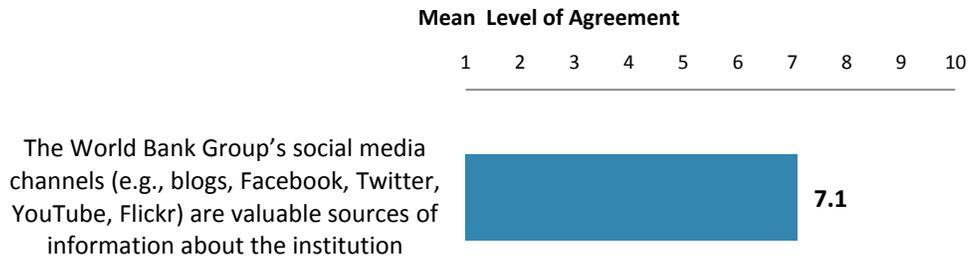
### The WBG Website Usage





## X. Communication and Outreach (continued)

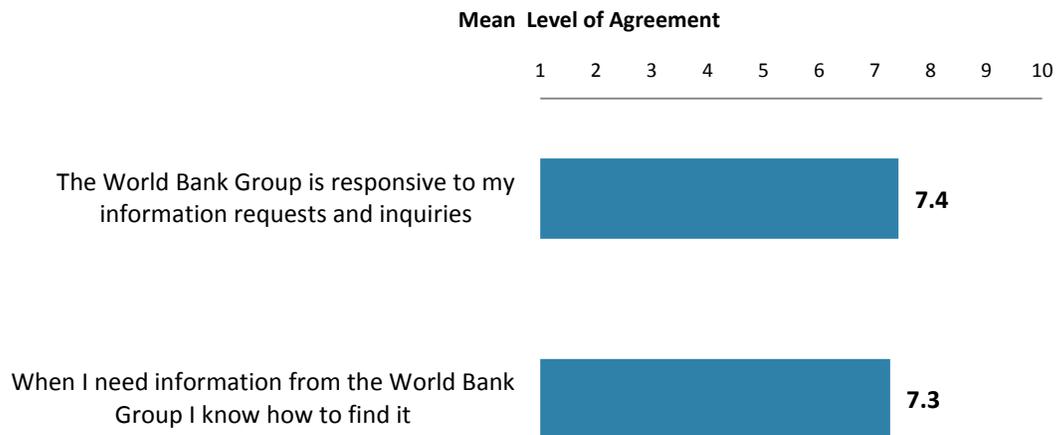
### Evaluation of the WBG's Social Media Channels



**"Please rate how much you agree with the following statements."  
(1-"Strongly disagree", 10-"Strongly agree")**

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### Information Sharing



**"Please rate how much you agree with the following statements."  
(1-"Strongly disagree", 10-"Strongly agree")**



## XI. Appendices

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### Solomon Islands





## Appendix A: Responses to All Questions across All Respondents (N=55)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. General Issues Facing Solomon Islands

<b>1. In general would you say that Solomon Islands is headed in ... ?</b>	<b>Percentage of Respondents (N=54)</b>
The right direction	50.0%
The wrong direction	18.5%
Not sure	31.5%

<b>2. Listed below are a number of development priorities in Solomon Islands. Please identify which of the following you consider the most important development priorities in Solomon Islands? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=55)</b>
Public sector governance/ reform	40.0%
Education	30.9%
Rural development	25.5%
Job creation/employment	23.6%
Economic growth	18.2%
Private sector development	18.2%
Anti corruption	18.2%
Transport	16.4%
Agricultural development	14.5%
Land management	14.5%
Gender equity	9.1%
Poverty reduction	9.1%
Energy	7.3%
Food security	7.3%
Health	7.3%
Trade and exports	5.5%
Crime and violence	5.5%
Water and sanitation	5.5%
Foreign direct investment	3.6%
Environmental sustainability	3.6%
Climate change	3.6%
Disaster management	3.6%
Law and justice	1.8%
Urban development	1.8%
Information and communications technology	1.8%
Equality of opportunity	1.8%
Social protection	1.8%
Global/regional integration	0.0%
Fisheries	0.0%
Financial markets	0.0%
Communicable/non-communicable diseases	0.0%
Extractive industries	0.0%

**A. General Issues Facing Solomon Islands (continued)**

3. As one of the World Bank Group's Twin Goals, "Shared Prosperity" captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Solomon Islands? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=53)
Education and training that better ensure job opportunity	28.3%
Better entrepreneurial opportunities	26.4%
Consistent economic growth	24.5%
Better employment opportunities for young people	20.8%
Better opportunity for the poor who live in rural areas	18.9%
Greater voice and participation for citizens to help ensure greater accountability	15.1%
Better quality public services	15.1%
Better employment opportunities for women	13.2%
Greater access to micro-finance for the poor	13.2%
More reliable social safety net	5.7%
Other	5.7%
A growing middle class	5.7%
Greater access to health and nutrition for citizens	1.9%
Greater equity of fiscal policy	1.9%
Better opportunity for the poor who live in urban areas	0.0%

**B. Overall Attitudes toward the World Bank Group**

<b>Familiarity</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. How familiar are you with the work of the World Bank Group in Solomon Islands? (1-Not familiar at all, 10-Extremely familiar)	54	0	6.37	2.41
<b>Effectiveness*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands? (1-Not effective at all, 10-Very effective)	48	7	6.54	2.16
<b>Staff Preparedness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Solomon Islands solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	42	11	6.79	1.98

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>4. When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Solomon Islands? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=55)</b>
Public sector governance/ reform	32.7%
Private sector development	32.7%
Rural development	25.5%
Anti corruption	21.8%
Economic growth	20.0%
Job creation/employment	20.0%
Agricultural development	18.2%
Transport	16.4%
Education	12.7%
Energy	10.9%
Poverty reduction	10.9%
Environmental sustainability	7.3%
Gender equity	7.3%
Health	5.5%
Foreign direct investment	5.5%
Land management	5.5%
Urban development	5.5%
Food security	5.5%
Trade and exports	5.5%
Information and communications technology	3.6%
Equality of opportunity	3.6%
Climate change	3.6%
Extractive industries	3.6%
Crime and violence	3.6%
Law and justice	1.8%
Financial markets	1.8%
Social protection	1.8%
Global/regional integration	0.0%
Water and sanitation	0.0%
Fisheries	0.0%
Communicable/non-communicable diseases	0.0%
Disaster management	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Solomon Islands?	Percentage of Respondents (N=50)		
	Greatest Value	2 <sup>nd</sup> Greatest Value	Combined
Policy advice, studies, analyses	30.0%	26.0%	56.0%
Technical assistance	8.0%	34.0%	42.0%
Financial resources	30.0%	8.0%	38.0%
Capacity development	14.0%	12.0%	26.0%
Mobilizing third party financial resources	8.0%	12.0%	20.0%
Donor coordination	4.0%	2.0%	6.0%
Data	0.0%	4.0%	4.0%
Linkage to non-Bank expertise	2.0%	2.0%	4.0%
Other	2.0%	0.0%	2.0%
Convening/Facilitating	2.0%	0.0%	2.0%

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Solomon Islands? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
6. Project implementation (or other organizational strengthening)	36	16	6.75	1.95
7. Citizen engagement (incorporating citizens' voices into development)	31	21	5.81	2.15
8. Policy design (for clarity and better incentives to achieve development goals)	37	15	6.54	1.71

9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Solomon Islands? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=52)
Not enough public disclosure of its work	28.8%
World Bank Group's processes too complex	25.0%
Too influenced by developed countries	15.4%
World Bank Group's processes too slow	13.5%
Not collaborating enough with stakeholders outside the Government	13.5%
Not willing to honestly criticize policies and reform efforts in the country	13.5%
Don't know	11.5%
Staff too inaccessible	9.6%
Not exploring alternative policy options	9.6%
Its advice and strategies do not lend themselves to practical problem solving	7.7%
Other	7.7%
Not client focused	5.8%
Not adequately sensitive to political/social realities in Solomon Islands	5.8%
Not aligned with country priorities	3.8%
Imposing technocratic solutions without regard to political realities	3.8%
Not aligned with other donors' work	1.9%
Arrogant in its approach	0.0%
The credibility of its knowledge/data	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>10. To what extent do you believe that the World Bank Group's work and support help the poorest in Solomon Islands? (Choose only ONE response)</b>	<b>Percentage of Respondents (N=54)</b>
To a fully sufficient degree	5.6%
To a somewhat sufficient degree	40.7%
To a somewhat insufficient degree	24.1%
To a very insufficient degree	9.3%
Don't know	20.4%

<b>11. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=54)</b>
Private sector	63.0%
Local Government	42.6%
NGOs/Community Based Organizations (CBOs)	31.5%
Academia/think tanks/research institutes	11.1%
Donor community	11.1%
Youth/university groups	11.1%
Parliament	7.4%
Don't know	5.6%
Beneficiaries	5.6%
Media	3.7%
Foundations	0.0%
Other	0.0%

<b>To what extent do you agree with the following statements about the World Bank Group's work in Solomon Islands? (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
12. Overall the World Bank Group currently plays a relevant role in development in Solomon Islands*	53	2	7.68	1.53
13. The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands*	49	4	7.24	1.77
14. The World Bank Group supports programs and strategies that are realistic for Solomon Islands	50	4	7.16	1.99
15. The World Bank Group treats clients and stakeholders in Solomon Islands with respect	45	8	7.84	1.55

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
16. Responsiveness*	45	10	6.89	1.68
17. Flexibility (in terms of the institution's products and services)*	44	9	6.27	1.97
18. Flexibility (in terms of changing country circumstances)*	41	12	6.34	2.09
19. Being inclusive*	43	9	7.00	1.99
20. Openness*	49	4	6.78	2.05
21. Staff accessibility*	46	6	6.96	2.16
22. Straightforwardness and honesty*	44	9	7.50	1.73
23. Ease of access to the people at the World Bank Group who are making decisions important to my work*	45	8	6.73	2.46
24. Collaboration with civil society*	38	16	6.89	2.23
25. Collaboration with the Government*	45	10	7.96	1.65
26. Collaboration with other donors and development partners*	44	10	8.41	1.53
27. Collaboration with the private sector*	41	13	6.63	1.96
28. The speed in which it gets things accomplished on the ground*	43	11	6.14	1.82
29. Being a long-term partner*	49	6	8.22	1.72

30. To be a more effective development partner in Solomon Islands, do you believe that the World Bank Group should have...? (Select only ONE response)	Percentage of Respondents (N=53)
More local presence	67.9%
The current level of local presence is adequate	32.1%
Less local presence	0.0%
Don't know	0.0%

31. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute to? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=53)
Lack of/inadequate levels of capacity in Government	43.4%
Political pressures and obstacles	28.3%
The Government works inefficiently	26.4%
There is not an adequate level of citizen/civil society participation	26.4%
Reforms are not well thought out in light of country challenges	22.6%
The World Bank Group is not sensitive enough to political/social realities on the ground	20.8%
The World Bank Group does not do adequate follow through/follow-up	9.4%
Poor donor coordination	3.8%
The World Bank Group works too slowly	3.8%
Other	3.8%

**C. World Bank Group's Effectiveness and Results**

1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Solomon Islands? (1-Not important at all, 10-Very important)	Importance			
	N	DK	Mean	SD
1. Trade and exports	52	1	7.62	2.20
2. Information and communications technology	49	1	7.35	2.17
3. Transport	52	0	8.10	2.27
4. Crime and violence	47	4	5.77	3.04
5. Law and justice	46	2	6.33	2.88
6. Urban development	49	0	7.76	1.95
7. Environmental sustainability	50	0	7.68	2.22
8. Fisheries	50	0	7.04	2.42
9. Communicable/non-communicable diseases	48	2	6.58	2.87
10. Poverty reduction	49	1	8.53	1.73
11. Gender equity	51	0	7.39	2.09
12. Private sector development	53	0	8.15	2.17
13. Foreign direct investment	52	1	8.04	2.07
14. Water and sanitation	52	0	7.29	2.67
15. Anti corruption	50	3	8.18	2.08
16. Economic growth	53	0	8.94	1.45
17. Energy	51	1	8.33	2.03
18. Land management	51	2	7.84	2.21
19. Disaster management	49	3	6.59	2.62
20. Public sector governance/ reform	53	1	8.32	2.12
21. Job creation/employment	53	0	8.38	1.85
22. Financial markets	52	0	7.71	2.07
23. Equality of opportunity	49	2	7.49	2.22
24. Health	51	1	7.43	2.63
25. Rural development	51	1	8.45	1.87
26. Global/regional integration	48	2	7.65	1.77
27. Food security	50	1	7.30	2.24
28. Education	51	1	7.84	2.39
29. Social protection	49	2	6.57	2.68
30. Climate change	50	1	7.28	2.56
31. Agricultural development	52	1	7.87	2.72
32. Extractive industries	53	1	7.85	2.36

**C. World Bank Group's Effectiveness and Results (continued)**

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Trade and exports	14	37	6.07	2.30
2. Information and communications technology	22	30	6.18	2.22
3. Transport	29	21	6.66	2.16
4. Crime and violence	19	32	4.84	2.65
5. Law and justice	22	31	5.18	2.24
6. Urban development	30	21	6.47	2.57
7. Environmental sustainability	26	26	5.92	2.45
8. Fisheries	25	28	6.04	2.42
9. Communicable/non-communicable diseases	17	34	4.76	2.25
10. Poverty reduction	29	22	6.45	2.18
11. Gender equity	30	19	6.33	1.88
12. Private sector development	31	18	6.87	2.26
13. Foreign direct investment	23	25	5.65	2.29
14. Water and sanitation	24	27	6.38	2.76
15. Anti corruption	21	29	5.86	2.67
16. Economic growth	37	14	6.89	2.16
17. Energy	36	15	6.92	2.31
18. Land management	22	29	5.64	2.63
19. Disaster management	27	22	5.19	2.60
20. Public sector governance/ reform	37	14	6.51	2.29
21. Job creation/employment	33	17	6.30	2.34
22. Financial markets	26	24	5.92	2.06
23. Equality of opportunity	24	27	5.71	2.24
24. Health	25	27	6.24	2.07
25. Rural development	35	16	6.51	2.38
26. Global/regional integration	18	33	6.94	2.73
27. Food security	16	34	5.81	2.32
28. Education	26	25	6.50	2.16
29. Social protection	18	32	4.61	2.40
30. Climate change	26	24	5.85	2.60
31. Agricultural development	24	26	5.92	2.65
32. Extractive industries	28	23	5.82	2.84

Achieving Development Results*	N	DK	Mean	SD
3. To what extent does the World Bank Group's work help to achieve development results in Solomon Islands? (1-To no degree at all, 10-To a very significant degree)	51	4	6.73	2.00

To what extent do you agree with the following statements about the World Bank Group in Solomon Islands? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
4. The World Bank Group's financial instruments meet the needs of Solomon Islands*	48	6	6.06	2.31
5. The World Bank Group meets Solomon Islands' needs for knowledge services*	48	6	6.38	1.83

**C. World Bank Group's Effectiveness and Results (continued)**

Measuring and Correcting Work	N	DK	Mean	SD
6. To what extent do you believe the World Bank Group measures and corrects its work in real time in Solomon Islands? (1-To no degree at all, 10-To a very significant degree)	34	20	6.53	2.09

**D. The World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=55)
Weekly	14.5%
Monthly	20.0%
A few times a year	29.1%
Rarely	23.6%
Never	12.7%

In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	40	14	6.23	2.01
3. Include appropriate level of stakeholder involvement during preparation	44	10	6.36	1.79
4. Lead to practical solutions	46	8	6.02	1.97
5. Are accessible	44	9	6.36	2.01
6. Are source of relevant information on global good practices	43	11	6.74	1.93
7. Are adequately disseminated	42	12	6.29	1.71
8. Are translated enough into local language	31	22	4.39	2.40
9. Are adaptable to Solomon Islands' specific development challenges and country circumstances*	39	15	5.97	1.91

Overall Evaluations	N	DK	Mean	SD
10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	46	9	6.87	1.73
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	49	6	7.33	1.64

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	32	22	5.88	2.28
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	43	11	7.09	2.04
3. The World Bank Group's approvals and reviews are done in a timely fashion	36	18	6.53	2.29
4. The World Bank Group's "Safeguard Policy" requirements are reasonable	30	24	6.53	1.96
5. The World Bank Group's conditions on its lending are reasonable	28	25	6.50	1.99
6. The World Bank Group takes decisions quickly in Solomon Islands*	32	21	6.06	2.02
7. Working with the World Bank Group increases Solomon Islands' institutional capacity	39	15	6.69	1.99
8. Where country systems are adequate, the World Bank Group makes appropriate use of them*	33	20	5.97	2.23
9. The World Bank Group provides effective implementation support	37	16	6.73	2.22

**E. Working with the World Bank Group (continued)**

WBG Promoting PPP in Solomon Islands	N	DK	Mean	SD
10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Solomon Islands? (1-To no degree at all, 10-To a very significant degree)	37	17	6.38	2.18

11. Which of the following best describes the World Bank Group's support in Solomon Islands? (Select only one response)	Percentage of Respondents (N=54)
The WBG is sufficiently selective and focuses on the most important development challenges in Solomon Islands	53.7%
The WBG is not sufficiently selective in Solomon Islands, and it is involved in too many areas of development	16.7%
Don't know	29.6%

**F. The Future Role of the World Bank Group in Solomon Islands**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Solomon Islands? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=51)
Increase the level of capacity development in the country	35.3%
Reach out more to groups outside of Government	31.4%
Provide more adequate data/knowledge/statistics/figures on Solomon Islands' economy	29.4%
Offer more innovative financial products	15.7%
Reduce the complexity of obtaining World Bank Group financing	15.7%
Improve the quality of its experts as related to Solomon Islands' specific challenges	13.7%
Collaborate more effectively with Government clients	11.8%
Offer more innovative knowledge services	11.8%
Ensure greater selectivity in its work	7.8%
Improve the competitiveness of its financing compared to markets	7.8%
Work faster	5.9%
Other	3.9%
Increase availability of Reimbursable Advisory Services (RAS)	0.0%

2. When considering the combination of services that the World Bank Group offers in Solomon Islands, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Solomon Islands? (Select only ONE response)	Percentage of Respondents (N=54)
Financial services	25.9%
Knowledge products	22.2%
Convening services	5.6%
None of the above	1.9%
The combination is appropriate for Solomon Islands	27.8%
Don't know	16.7%

**G. Communication and Information Sharing**

<b>1. How do you get most of your information about economic and social development issues in Solomon Islands? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=53)</b>
Local newspapers	69.8%
Internet	30.2%
Local radio	22.6%
Other	18.9%
Periodicals	13.2%
Social media (e.g., Facebook, blogs, Twitter, YouTube, Flickr)	11.3%
International newspapers	5.7%
International radio	1.9%
International television	1.9%
Local television	0.0%

<b>2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=54)</b>
Direct contact with World Bank Group	42.6%
World Bank Group's seminars/workshops/conferences	37.0%
World Bank Group's publications and other written materials	33.3%
e-Newsletters	29.6%
World Bank Group's website	25.9%
Social media (e.g., Facebook, blogs, Twitter, YouTube, Flickr)	9.3%
Mobile phones	3.7%
Other	1.9%

<b>3. Are you aware of the World Bank Group's Access to Information Policy under which the WBG will now disclose any information in its possession that is not on a list of exceptions?</b>	<b>Percentage of Respondents (N=53)</b>
Yes	13.2%
No	86.8%

<b>4. Have you requested information from the World Bank Group on its activities in the past year?</b>	<b>Percentage of Respondents (N=50)</b>
Yes	30.0%
No	70.0%

<b>5. Were you able to obtain this information?</b>	<b>Percentage of Respondents (N=15)</b>
Yes	93.3%
No	6.7%

<b>6. Do you have access to the Internet?</b>	<b>Percentage of Respondents (N=50)</b>
Yes	90.0%
No	10.0%

<b>7. Do you use/have you used the World Bank Group website?</b>	<b>Percentage of Respondents (N=50)</b>
Yes	56.0%
No	44.0%

**G. Communication and Information Sharing (continued)**

8. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=40)
High speed/WiFi	82.5%
Dial-up	17.5%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
9. I find the World Bank Group's websites easy to navigate	30	16	7.07	2.15
10. I find the information on the World Bank Group's websites useful	30	16	7.87	1.31
11. The World Bank Group's social media channels are valuable sources of information about the institution	19	29	7.11	2.28
12. When I need information from the World Bank Group I know how to find it	36	13	7.28	2.42
13. The World Bank Group is responsive to my information requests and inquiries	35	14	7.43	2.00

**H. Background Information**

1. Which of the following best describes your current position? (Please mark only ONE response)	Percentage of Respondents (N=52)
Bilateral/Multilateral Agency	19.2%
Employee of a Ministry, Ministerial Department or Implementation Agency	17.3%
Project Management Unit (PMU)/Consultant/Contractor working on WBG supported project	13.5%
NGO/Community Based Organization	13.5%
Private Sector Organization	9.6%
Office of Parliamentarian	7.7%
Financial Sector/Private Bank	5.8%
Media	5.8%
Independent Government Institution	3.8%
Other	3.8%

2. Please identify the primary specialization of your work. (Please mark only ONE response)	Percentage of Respondents (N=50)
Generalist (specialized in multiple sectors)	22.0%
Other	14.0%
Governance	12.0%
Energy and extractives	8.0%
Macroeconomics and fiscal management	8.0%
Gender	8.0%
Finance and markets	6.0%
Urban, rural, and social development	6.0%
Environment and natural resources	4.0%
Public-private partnerships	4.0%
Water	2.0%
Education	2.0%
Health, nutrition, and population	2.0%
Agriculture	2.0%

**H. Background Information (continued)**

<b>3. Which one of the following best describes your level of interaction with the World Bank Group in your country? (Select only ONE response)</b>	<b>Percentage of Respondents (N=53)</b>
I currently collaborate with the World Bank Group	30.2%
I have previously collaborated with the World Bank Group	17.0%
Both of the above (I currently collaborate and previously have collaborated with the World Bank Group)	39.6%
I have never collaborated with the World Bank Group	13.2%

<b>4. Which of the following agencies of the World Bank Group do you primarily engage with in Solomon Islands? (Select only ONE response)</b>	<b>Percentage of Respondents (N=45)</b>
The World Bank (IDA)	82.2%
The International Finance Corporation (IFC)	8.9%
The Multilateral Investment Guarantee Agency (MIGA)	2.2%
Other	6.7%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=48)</b>
Yes	25.0%
No	75.0%

<b>6. If yes, what was your view of how the two institutions work together in Solomon Islands? (Select only ONE response)</b>	<b>Percentage of Respondents (N=12)</b>
The two institutions work well together	66.7%
The way the two institutions work together needs improvement	33.3%
The two institutions do not work well together	0.0%
Don't know	0.0%

<b>7. Which of the following describes most of your exposure to the World Bank Group in Solomon Islands? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=51)</b>
Collaborate as part of my professional duties	56.9%
Engage in World Bank Group related/sponsored events/activities	39.2%
Observer	29.4%
Use World Bank Group reports/data	21.6%
Use World Bank Group website for information, data, research, etc.	9.8%

<b>8. What's your gender?</b>	<b>Percentage of Respondents (N=53)</b>
Female	39.6%
Male	60.4%

<b>10. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=53)</b>
Honiara	92.5%
Other	7.5%



## Appendix B: Responses to All Questions by Stakeholder Groups<sup>2</sup>

Employee of a Ministry/PMU/Consultant on WBG-supported Project N=16 ● Bilateral/Multilateral Agency N=10 ● Private Sector/Financial Sector/Private Bank N=8  
 ● CSO N=7 ● Other N=11

### A. General Issues facing Solomon Islands

In general, would you say that Solomon Islands is headed in...?

Percentage of Respondents	Employee of a Ministry/PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Other
The right direction	56.3%	40.0%	62.5%	33.3%	54.5%
The wrong direction	12.5%	10.0%	12.5%	33.3%	27.3%
Not sure	31.3%	50.0%	25.0%	33.3%	18.2%

<sup>2</sup> Only 52 respondents provided the information about their current positions. Thus, only these respondents were included in the across-stakeholder analysis presented in this appendix.

**A. General Issues facing Solomon Islands (continued)**

Listed below are a number of development priorities in Solomon Islands. Please identify which of the following you consider the most important development priorities in Solomon Islands? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Energy	12.5%	10.0%	0.0%	0.0%	9.1%
Food security	12.5%	10.0%	0.0%	0.0%	9.1%
Public sector governance/ reform	43.8%	30.0%	62.5%	14.3%	45.5%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%
Gender equity	6.3%	20.0%	0.0%	14.3%	9.1%
Private sector development	25.0%	30.0%	25.0%	0.0%	9.1%
Foreign direct investment	6.3%	0.0%	12.5%	0.0%	0.0%
Water and sanitation	6.3%	10.0%	0.0%	0.0%	9.1%
Anti corruption	18.8%	20.0%	12.5%	14.3%	9.1%
Job creation/employment	25.0%	10.0%	37.5%	14.3%	27.3%
Fisheries	0.0%	0.0%	0.0%	0.0%	0.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%
Urban development	0.0%	0.0%	0.0%	14.3%	0.0%
Environmental sustainability*	0.0%	0.0%	0.0%	28.6%	0.0%
Equality of opportunity	0.0%	0.0%	0.0%	14.3%	0.0%
Health	12.5%	0.0%	12.5%	14.3%	0.0%
Education	18.8%	30.0%	37.5%	42.9%	27.3%
Poverty reduction	12.5%	0.0%	0.0%	14.3%	18.2%
Social protection	6.3%	0.0%	0.0%	0.0%	0.0%
Transport	25.0%	20.0%	0.0%	0.0%	18.2%
Climate change	0.0%	10.0%	0.0%	0.0%	9.1%
Agricultural development	12.5%	0.0%	12.5%	28.6%	9.1%
Trade and exports	6.3%	0.0%	0.0%	14.3%	9.1%
Crime and violence	0.0%	10.0%	12.5%	0.0%	9.1%
Economic growth	12.5%	20.0%	50.0%	0.0%	18.2%
Law and justice	0.0%	0.0%	0.0%	14.3%	0.0%
Rural development	25.0%	30.0%	12.5%	28.6%	36.4%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%
Extractive industries	0.0%	0.0%	0.0%	0.0%	0.0%
Disaster management	0.0%	10.0%	0.0%	0.0%	9.1%
Information and communications technology	6.3%	0.0%	0.0%	0.0%	0.0%
Land management	6.3%	30.0%	12.5%	28.6%	9.1%

\*Significantly different between stakeholder groups



**A. General Issues facing Solomon Islands (continued)**

As one of the World Bank Group’s Twin Goals, “Shared Prosperity” captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Solomon Islands? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Better employment opportunities for young people	33.3%	0.0%	25.0%	0.0%	40.0%
Better employment opportunities for women	20.0%	0.0%	12.5%	14.3%	10.0%
Greater access to micro-finance for the poor	13.3%	20.0%	12.5%	14.3%	0.0%
Greater voice and participation for citizens to help ensure greater accountability	6.7%	30.0%	12.5%	28.6%	0.0%
Greater access to health and nutrition for citizens	6.7%	0.0%	0.0%	0.0%	0.0%
Better entrepreneurial opportunities*	20.0%	0.0%	50.0%	14.3%	50.0%
A growing middle class	6.7%	20.0%	0.0%	0.0%	0.0%
Better opportunity for the poor who live in rural areas	33.3%	10.0%	0.0%	14.3%	30.0%
Better opportunity for the poor who live in urban areas	0.0%	0.0%	0.0%	0.0%	0.0%
Consistent economic growth	13.3%	20.0%	37.5%	57.1%	10.0%
More reliable social safety net*	0.0%	0.0%	0.0%	28.6%	0.0%
Greater equity of fiscal policy	0.0%	10.0%	0.0%	0.0%	0.0%
Education and training that better ensure job opportunity	26.7%	20.0%	37.5%	14.3%	50.0%
Better quality public services	13.3%	40.0%	0.0%	14.3%	10.0%
Other	6.7%	20.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group**

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Solomon Islands?	16	6.50	2.45	10	7.10	1.45	8	7.38	2.13	7	4.14	1.77	11	6.55	3.01

(1-Not familiar at all, 10-Extremely familiar)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group’s effectiveness in Solomon Islands.*	13	6.08	2.56	10	6.70	2.00	8	8.00	1.07	6	4.83	2.04	10	7.20	1.55

(1-Not effective at all, 10-Very effective) \*Significantly different between stakeholder groups



**B. Overall Attitudes toward the World Bank Group (continued)**

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Solomon Islands solve its most complicated development challenges?	13	6.54	1.98	10	7.00	2.00	6	7.33	1.03	5	5.00	2.35	8	7.63	1.92

(1-To no degree at all, 10-To a very significant degree)

**When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Solomon Islands? (Choose no more than THREE)**

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Social protection	0.0%	0.0%	12.5%	0.0%	0.0%
Poverty reduction	18.8%	0.0%	0.0%	14.3%	18.2%
Transport	12.5%	10.0%	0.0%	14.3%	36.4%
Agricultural development	12.5%	10.0%	25.0%	0.0%	18.2%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%
Gender equity	6.3%	0.0%	0.0%	28.6%	9.1%
Public sector governance/ reform	31.3%	60.0%	25.0%	14.3%	18.2%
Health	6.3%	10.0%	0.0%	14.3%	0.0%
Rural development	37.5%	30.0%	25.0%	0.0%	27.3%
Foreign direct investment	12.5%	0.0%	12.5%	0.0%	0.0%
Education	6.3%	0.0%	12.5%	28.6%	9.1%
Energy	6.3%	20.0%	12.5%	14.3%	9.1%
Job creation/employment	25.0%	0.0%	12.5%	28.6%	36.4%
Financial markets	0.0%	0.0%	12.5%	0.0%	0.0%
Water and sanitation	0.0%	0.0%	0.0%	0.0%	0.0%
Land management	6.3%	0.0%	12.5%	14.3%	0.0%
Environmental sustainability	0.0%	10.0%	0.0%	28.6%	9.1%
Equality of opportunity	6.3%	0.0%	0.0%	14.3%	0.0%
Private sector development	43.8%	30.0%	50.0%	0.0%	36.4%
Urban development	6.3%	10.0%	0.0%	14.3%	0.0%
Food security	0.0%	10.0%	0.0%	0.0%	18.2%
Climate change	0.0%	10.0%	12.5%	0.0%	0.0%
Crime and violence	6.3%	10.0%	0.0%	0.0%	0.0%
Trade and exports	6.3%	0.0%	12.5%	0.0%	9.1%
Economic growth	18.8%	20.0%	12.5%	28.6%	27.3%
Law and justice	0.0%	0.0%	0.0%	14.3%	0.0%
Fisheries	0.0%	0.0%	0.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%
Extractive industries	6.3%	10.0%	0.0%	0.0%	0.0%
Anti corruption	25.0%	20.0%	37.5%	14.3%	9.1%
Information and communications technology	0.0%	0.0%	12.5%	0.0%	9.1%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%



**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Solomon Islands?

Greatest Value Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Convening/Facilitating	0.0%	10.0%	0.0%	0.0%	0.0%
Data	0.0%	0.0%	0.0%	0.0%	0.0%
Policy advice, studies, analyses	21.4%	40.0%	37.5%	60.0%	20.0%
Financial resources	42.9%	10.0%	37.5%	20.0%	30.0%
Capacity development	7.1%	10.0%	0.0%	20.0%	20.0%
Technical assistance	0.0%	20.0%	12.5%	0.0%	10.0%
Mobilizing third party financial resources	21.4%	0.0%	12.5%	0.0%	0.0%
Donor coordination	0.0%	0.0%	0.0%	0.0%	20.0%
Linkage to non-Bank expertise	7.1%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	10.0%	0.0%	0.0%	0.0%

2 <sup>nd</sup> Greatest Value Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Convening/Facilitating	0.0%	0.0%	0.0%	0.0%	0.0%
Data	14.3%	0.0%	0.0%	0.0%	0.0%
Policy advice, studies, analyses	21.4%	50.0%	25.0%	0.0%	30.0%
Financial resources	0.0%	10.0%	0.0%	20.0%	10.0%
Capacity development	21.4%	10.0%	25.0%	0.0%	0.0%
Technical assistance	28.6%	10.0%	25.0%	60.0%	60.0%
Mobilizing third party financial resources	7.1%	10.0%	25.0%	20.0%	0.0%
Donor coordination	7.1%	0.0%	0.0%	0.0%	0.0%
Linkage to non-Bank expertise	0.0%	10.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Solomon Islands? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	13	6.54	2.03	7	6.71	1.50	5	7.80	.45	3	6.67	2.31	8	6.50	2.73
Citizen engagement (incorporating citizens' voices into development)	11	5.36	2.06	4	4.75	2.06	3	7.33	1.53	4	7.00	2.16	8	5.88	2.53
Policy design (for clarity and better incentives to achieve development goals)	12	6.42	1.56	7	6.00	1.83	6	7.00	1.10	3	7.67	.58	9	6.44	2.35

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Solomon Islands? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Staff too inaccessible	0.0%	10.0%	12.5%	0.0%	18.2%
Not exploring alternative policy options	7.1%	10.0%	12.5%	0.0%	18.2%
Not collaborating enough with stakeholders outside the Government*	0.0%	0.0%	37.5%	28.6%	9.1%
Its advice and strategies do not lend themselves to practical problem solving	14.3%	10.0%	12.5%	0.0%	0.0%
Not enough public disclosure of its work	14.3%	30.0%	25.0%	42.9%	27.3%
Arrogant in its approach	0.0%	0.0%	0.0%	0.0%	0.0%
Not client focused	0.0%	10.0%	0.0%	14.3%	9.1%
The credibility of its knowledge/data	0.0%	0.0%	0.0%	0.0%	0.0%
World Bank Group's processes too complex	42.9%	20.0%	12.5%	28.6%	18.2%
Not willing to honestly criticize policies and reform efforts in the country	28.6%	20.0%	12.5%	0.0%	0.0%
Too influenced by developed countries	14.3%	10.0%	12.5%	28.6%	18.2%
Imposing technocratic solutions without regard to political realities	7.1%	0.0%	0.0%	0.0%	9.1%
World Bank Group's processes too slow	28.6%	0.0%	12.5%	14.3%	9.1%
Not aligned with other donors' work	0.0%	0.0%	0.0%	14.3%	0.0%
Not aligned with country priorities	7.1%	10.0%	0.0%	0.0%	0.0%
Not adequately sensitive to political/social realities in Solomon Islands	7.1%	0.0%	12.5%	0.0%	9.1%
Other	14.3%	10.0%	0.0%	0.0%	9.1%
Don't know	0.0%	20.0%	12.5%	14.3%	18.2%

\*Significantly different between stakeholder groups

To what extent do you believe that the World Bank Group's work and support help the poorest in Solomon Islands?

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
To a fully sufficient degree	6.3%	10.0%	0.0%	0.0%	9.1%
To a somewhat sufficient degree	50.0%	60.0%	37.5%	14.3%	36.4%
To a somewhat insufficient degree	12.5%	20.0%	12.5%	42.9%	45.5%
To a very insufficient degree	18.8%	0.0%	12.5%	14.3%	0.0%
Don't know	12.5%	10.0%	37.5%	28.6%	9.1%



**B. Overall Attitudes toward the World Bank Group (continued)**

In addition to the regular relations with the national government, which **TWO** of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Academia/think tanks/research institutes	12.5%	0.0%	25.0%	16.7%	9.1%
Donor community	6.3%	10.0%	25.0%	16.7%	9.1%
Media	0.0%	0.0%	12.5%	0.0%	9.1%
Local Government	56.3%	30.0%	37.5%	16.7%	45.5%
Private sector	68.8%	70.0%	75.0%	33.3%	63.6%
Parliament	6.3%	20.0%	0.0%	16.7%	0.0%
NGOs/Community Based Organizations (CBOs)	25.0%	10.0%	12.5%	66.7%	36.4%
Youth/university groups	12.5%	10.0%	0.0%	16.7%	18.2%
Beneficiaries	6.3%	0.0%	12.5%	0.0%	9.1%
Foundations	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	20.0%	0.0%	16.7%	0.0%

To what extent do you agree with the following statements about the World Bank Group's work in Solomon Islands? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Solomon Islands	16	7.81	1.22	10	7.90	1.60	8	7.75	1.28	6	6.67	1.75	10	7.20	1.75
The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands	15	6.67	2.19	10	7.70	1.83	8	7.88	1.13	6	7.17	1.83	9	7.11	1.45
The World Bank Group supports programs and strategies that are realistic for Solomon Islands	15	7.07	2.19	10	7.30	1.95	8	8.00	1.20	6	6.67	2.66	9	6.33	1.80
The World Bank Group treats clients and stakeholders in Solomon Islands with respect	15	8.07	1.39	10	7.50	1.72	8	8.13	1.13	4	6.50	2.38	8	8.25	1.49



**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness	16	7.00	1.55	8	7.63	1.60	6	7.00	.63	4	6.75	2.75	10	6.30	1.95
Flexibility (in terms of the institution's products and services)	15	6.13	2.42	8	7.50	1.51	6	6.67	.52	5	5.00	2.35	9	6.00	1.66
Flexibility (in terms of changing country circumstances)	16	6.19	2.37	7	7.29	1.70	5	6.80	.45	4	5.00	3.46	8	6.38	1.69
Being inclusive	15	6.87	2.23	8	7.50	2.07	7	7.00	1.29	5	5.60	2.41	8	7.63	1.60
Openness	15	6.87	2.29	10	7.70	1.77	8	6.38	1.60	6	6.17	2.48	9	6.22	2.11
Staff accessibility	15	7.80	2.08	9	7.33	1.80	8	6.75	1.83	5	5.00	2.35	9	6.44	2.35
Straightforwardness and honesty	16	7.75	1.84	8	7.50	2.07	6	7.67	.52	5	7.00	2.24	8	7.13	1.81
Ease of access to the people at the World Bank Group who are making decisions important to my work	16	6.75	2.91	6	7.83	2.14	8	7.50	.76	6	5.33	2.66	8	5.75	2.25
Collaboration with civil society	12	6.83	2.72	6	6.00	1.67	5	7.60	1.14	5	6.20	3.03	9	7.22	1.79
Collaboration with the Government	15	7.80	1.90	8	7.38	1.69	5	8.00	.71	5	8.00	2.35	10	8.20	1.23
Collaboration with other donors and development partners	13	8.54	1.45	10	8.60	1.43	4	7.75	1.71	5	7.40	2.70	10	8.70	.95
Collaboration with the private sector	11	6.91	1.58	7	6.86	2.34	7	7.29	1.38	5	6.20	2.68	10	5.70	2.00
The speed in which it gets things accomplished on the ground	15	6.27	2.15	8	6.13	1.46	6	6.83	.41	4	5.25	2.63	9	5.67	1.80
Being a long-term partner	15	8.47	1.88	10	8.70	1.25	7	7.57	1.27	5	6.60	2.70	10	8.40	1.35

To be a more effective development partner in Solomon Islands, do you believe that the World Bank Group should have ... ? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
More local presence	68.8%	40.0%	42.9%	100.0%	81.8%
The current level of local presence is adequate	31.3%	60.0%	57.1%	0.0%	18.2%
Less local presence	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
The World Bank Group does not do adequate follow through/follow-up	0.0%	22.2%	14.3%	28.6%	0.0%
There is not an adequate level of citizen/civil society participation	25.0%	11.1%	14.3%	28.6%	36.4%
The World Bank Group is not sensitive enough to political/social realities on the ground*	25.0%	0.0%	0.0%	14.3%	54.5%
Lack of/inadequate levels of capacity in Government	50.0%	55.6%	57.1%	42.9%	27.3%
Poor donor coordination	6.3%	0.0%	0.0%	0.0%	9.1%
The World Bank Group works too slowly	0.0%	0.0%	0.0%	0.0%	9.1%
The Government works inefficiently	31.3%	55.6%	14.3%	14.3%	18.2%
Political pressures and obstacles	25.0%	33.3%	57.1%	0.0%	18.2%
Reforms are not well thought out in light of country challenges	18.8%	0.0%	28.6%	57.1%	18.2%
Other	6.3%	11.1%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups



### C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Solomon Islands? (1-Not important at all, 10-Very important)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Trade and exports*	16	7.56	2.13	9	5.44	2.24	8	8.88	1.36	6	7.00	2.61	11	8.64	1.29
Information and communications technology*	13	7.23	2.05	9	6.00	2.00	8	8.25	1.58	6	6.83	2.14	11	8.55	1.21
Transport	14	7.93	2.27	9	6.56	2.60	8	7.88	3.00	7	7.86	1.95	11	9.36	.67
Crime and violence	14	6.00	2.72	9	3.78	2.82	7	5.71	3.73	6	7.50	2.07	9	6.89	3.02
Law and justice*	14	6.50	2.31	8	4.00	2.39	8	7.00	3.59	4	8.75	.50	10	6.90	2.77
Urban development	14	7.86	1.99	8	6.63	2.13	8	7.00	2.27	6	7.67	1.86	11	8.91	1.04
Environmental sustainability	15	7.60	2.10	8	6.25	3.15	8	8.50	1.93	6	7.33	2.58	11	8.73	.90
Fisheries*	15	6.60	2.53	9	5.00	2.24	8	8.63	1.19	5	7.20	3.11	11	8.18	1.78
Communicable/non-communicable diseases	15	6.60	2.32	8	4.13	3.40	8	7.00	3.66	6	6.83	2.56	9	7.89	2.03
Poverty reduction	15	8.13	2.23	8	7.63	2.45	8	9.00	1.20	5	8.80	.45	11	9.27	.65
Gender equity	15	6.73	2.40	9	6.33	2.12	8	7.88	1.25	6	7.50	2.43	11	8.73	1.49
Private sector development*	16	7.69	2.41	9	7.44	2.46	8	9.00	1.20	7	6.57	2.51	11	9.64	.50
Foreign direct investment*	15	8.07	1.98	9	7.00	2.00	8	9.13	1.25	7	6.14	2.79	11	9.00	1.18
Water and sanitation*	15	6.87	2.77	9	5.44	2.96	8	7.63	3.07	7	7.29	2.43	11	9.09	1.22
Anti corruption	16	7.13	2.70	9	7.56	1.88	8	9.00	1.41	6	8.67	1.51	9	9.33	.71
Economic growth	16	8.69	1.70	9	8.56	1.51	8	9.50	.93	7	8.43	2.15	11	9.45	.52
Energy*	15	8.00	1.89	9	6.56	2.96	8	9.50	.76	6	8.00	1.90	11	9.55	.69
Land management*	15	7.13	2.23	9	6.56	2.65	8	9.50	.93	6	7.83	2.40	10	8.70	1.64
Disaster management*	15	6.47	2.20	9	4.11	2.57	7	7.00	3.00	6	7.00	1.79	10	8.70	1.95
Public sector governance/ reform	16	7.81	2.46	9	8.00	2.12	8	8.25	2.76	7	8.00	1.91	10	9.20	1.03
Job creation/employment	15	8.07	2.63	9	7.89	1.76	8	8.88	1.13	7	7.14	1.21	11	9.27	.90
Financial markets*	16	7.81	2.23	9	6.00	2.18	8	8.50	1.41	6	6.83	1.83	11	8.91	1.04
Equality of opportunity	16	7.38	2.55	9	7.44	1.74	8	7.50	2.93	6	6.67	2.50	9	8.11	1.27
Health*	15	6.93	2.52	9	5.00	3.43	8	8.38	2.07	5	8.00	2.00	11	8.64	1.50
Rural development	15	8.27	2.43	9	7.78	1.79	8	8.25	1.75	5	8.80	1.30	11	9.27	.90
Global/regional integration*	15	7.33	1.59	8	6.13	1.46	7	8.29	1.89	5	7.40	1.95	11	9.18	.75
Food security	15	7.27	1.98	9	5.67	2.87	8	7.13	2.70	5	8.00	1.58	11	8.64	1.12
Education*	15	7.80	1.97	9	5.44	3.00	8	8.00	2.98	5	8.80	1.10	11	8.82	1.25
Social protection*	15	6.33	2.44	9	4.11	2.93	8	6.88	2.80	5	7.80	1.92	10	7.90	1.79
Climate change*	15	7.00	2.48	8	4.50	2.20	8	8.00	3.12	5	7.20	1.64	11	8.91	1.30
Agricultural development	15	7.87	2.47	10	6.10	3.31	8	8.25	2.87	5	8.20	1.92	11	9.27	.90
Extractive industries	15	7.33	2.50	10	6.80	2.53	8	8.63	1.77	7	8.71	1.11	11	8.64	2.34

\*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Trade and exports	5	5.00	3.08				2	6.50	3.54	1	9.00	0.00	6	6.33	.82
Information and communications technology	6	5.33	3.27	4	6.00	1.83	2	6.50	3.54	2	6.50	3.54	7	6.57	.98
Transport	11	6.36	2.66	2	8.50	.71	2	6.50	2.12	4	6.25	1.89	8	6.63	1.77
Crime and violence	7	4.71	3.73	1	1.00	0.00	2	4.50	.71	1	5.00	0.00	7	5.57	1.99
Law and justice	5	3.80	2.59	2	3.00	2.83	1	4.00	0.00	5	6.60	1.67	8	5.88	1.89
Urban development	11	5.91	3.45	3	7.67	3.21	4	7.00	2.00	3	7.67	2.52	8	6.25	1.28
Environmental sustainability	9	5.67	3.46	2	4.50	.71	2	6.50	3.54	4	6.00	2.71	8	6.50	1.20
Fisheries	7	5.43	2.64	4	5.25	3.30	3	7.33	2.89	3	6.33	2.31	6	6.00	1.55
Communicable/non-communicable diseases	5	3.40	2.88	3	4.00	2.65	1	7.00	0.00	2	4.50	.71	6	6.00	1.26
Poverty reduction	10	5.80	2.90	2	8.50	.71	2	6.50	2.12	4	6.50	2.08	9	6.44	1.24
Gender equity	9	6.67	2.50	2	6.50	2.12	3	7.00	1.73	6	5.67	1.75	9	6.33	1.58
Private sector development	8	6.63	2.56	3	5.67	4.04	5	7.80	1.64	3	7.33	2.89	10	6.70	1.64
Foreign direct investment	8	5.50	2.98	2	6.50	2.12	3	5.00	3.00	1	4.00	0.00	9	6.00	1.73
Water and sanitation	8	5.25	3.73	1	9.00	0.00	2	9.50	.71	3	6.33	2.31	9	6.56	1.88
Anti corruption	8	5.13	3.27	1	9.00	0.00	2	6.00	2.83	3	5.00	3.46	7	6.57	1.62
Economic growth	11	6.27	2.20	6	7.17	2.40	5	8.20	.84	4	6.75	3.30	9	6.67	1.87
Energy	11	6.73	3.17	5	6.20	1.30	5	8.40	1.52	3	7.00	2.65	10	6.80	2.04
Land management	8	5.38	3.54	2	5.50	3.54	2	5.50	2.12	3	6.33	2.31	7	5.71	2.14
Disaster management	10	4.80	2.94	4	4.50	4.04	2	6.00	2.83	3	5.67	3.06	7	5.71	1.60
Public sector governance/ reform	11	6.55	2.91	6	5.50	3.02	6	7.17	1.83	5	6.80	2.05	9	6.56	1.42
Job creation/employment	11	6.55	2.66	5	5.40	3.21	3	7.33	.58	4	6.00	2.45	10	6.30	2.00
Financial markets	5	6.20	2.39	1	5.00	0.00	4	6.50	1.91	6	5.50	2.17	9	6.00	2.35
Equality of opportunity	7	5.57	2.82	2	4.50	4.95	2	5.50	2.12	5	5.80	2.17	7	6.29	1.50
Health	7	5.86	2.54	4	5.50	3.42	2	8.50	.71	5	6.60	1.14	6	6.33	1.21
Rural development	14	6.00	3.04	5	7.00	1.58	2	7.50	.71	5	6.80	1.92	8	6.25	1.98
Global/regional integration	6	5.33	3.72	1	9.00	0.00	2	9.00	0.00	3	8.33	.58	6	6.83	2.14
Food security	7	5.29	3.20				1	4.00	0.00	3	7.00	1.00	5	6.20	1.30
Education	8	6.00	2.93	1	5.00	0.00	3	8.00	0.00	5	7.60	1.82	9	6.00	1.73
Social protection	6	4.33	3.08	1	1.00	0.00	1	4.00	0.00	3	4.67	1.15	6	5.50	2.43
Climate change	10	4.80	3.05	3	4.67	3.51	1	8.00	0.00	4	7.25	2.22	7	6.86	1.35
Agricultural development	9	5.33	3.57	1	3.00	0.00	1	8.00	0.00	4	7.00	2.16	7	5.71	1.11
Extractive industries	9	5.11	3.44	3	5.33	2.52	3	5.00	3.61	5	6.80	3.11	7	6.00	1.63

**C. World Bank Group's Effectiveness and Results (continued)**

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Solomon Islands?	16	5.81	2.20	10	6.70	2.21	7	7.86	1.21	6	6.67	1.97	10	7.00	1.49

(1-To no degree at all, 10-To a very significant degree)

**To what extent do you agree with the following statements about the World Bank Group in Solomon Islands? (1-Strongly disagree, 10-Strongly agree)**

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Solomon Islands	13	5.31	2.46	10	6.20	2.04	8	6.88	1.81	5	5.00	2.00	10	6.20	2.66
The World Bank Group meets Solomon Islands' needs for knowledge services	15	6.20	2.11	10	6.80	1.69	7	6.43	1.72	6	5.83	2.32	10	6.50	1.51

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in Solomon Islands?	10	5.70	2.63	5	5.80	.84	6	7.50	1.52	6	6.67	2.25	6	6.83	1.72

(1-To no degree at all, 10-To a very significant degree)

**D. The World Bank Group's Knowledge Work and Activities****How frequently do you consult World Bank Group's knowledge work and activities in the work you do?\* (Select only ONE response)**

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Weekly	43.8%	10.0%	0.0%	0.0%	0.0%
Monthly	18.8%	30.0%	25.0%	14.3%	18.2%
A few times a year	37.5%	40.0%	25.0%	14.3%	27.3%
Rarely	0.0%	20.0%	50.0%	42.9%	36.4%
Never	0.0%	0.0%	0.0%	28.6%	18.2%

\*Significantly different between stakeholder groups

**D. The World Bank Group's Knowledge Work and Activities (continued)**In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities: *(1-To no degree at all, 10-To a very significant degree)*

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely	15	5.67	2.41	7	7.00	1.73	5	6.20	1.92	5	6.00	1.73	8	6.75	1.67
Include appropriate level of stakeholder involvement during preparation	13	6.31	2.02	9	6.11	2.15	6	7.17	.41	5	5.40	2.30	10	6.60	1.51
Lead to practical solutions	15	5.73	2.31	10	5.40	1.90	6	7.33	.82	5	5.60	2.88	9	6.44	1.24
Are accessible	15	6.07	2.12	10	6.30	2.21	4	8.00	1.41	5	5.20	1.92	9	7.00	1.66
Are source of relevant information on global good practices	16	6.38	1.89	9	6.67	1.80	3	8.33	1.53	5	6.40	1.52	9	7.33	2.40
Are adequately disseminated	16	6.19	1.28	8	5.38	2.13	4	7.75	1.71	5	6.20	1.64	9	6.67	1.87
Are translated enough into local language	11	4.27	3.04	4	2.50	1.91	1	7.00	0.00	5	3.80	1.30	9	5.56	1.81
Are adaptable to Solomon Islands' specific development challenges and country circumstances	15	5.80	2.04	8	6.00	2.07	3	7.00	1.00	5	4.80	1.30	8	6.63	2.00

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	15	6.67	2.02	9	7.44	1.88	7	6.71	.95	5	7.20	1.79	10	6.60	1.71
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	16	7.38	1.59	10	7.70	1.89	8	7.38	.92	5	6.80	2.39	10	7.10	1.73

*(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)*

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	12	6.42	2.81	3	6.33	1.15	5	6.80	1.30	3	5.00	2.65	9	4.78	1.92
The World Bank Group effectively monitors and evaluates the projects and programs it supports	15	6.87	2.67	8	7.75	1.16	5	6.80	.84	4	7.75	2.22	10	6.50	1.84
The World Bank Group's approvals and reviews are done in a timely fashion	13	6.38	2.93	6	7.83	.75	3	6.00	1.00	5	7.00	2.65	9	5.78	1.92
The World Bank Group's "Safeguard Policy" requirements are reasonable	13	6.54	2.22	4	7.25	1.71	2	5.50	2.12	4	6.50	2.38	7	6.43	1.72
The World Bank Group's conditions on its lending are reasonable	10	6.60	2.01	6	6.83	1.94	2	6.50	.71	3	6.00	1.73	7	6.29	2.69
The World Bank Group takes decisions quickly in Solomon Islands	11	5.64	2.73	5	7.00	1.00	2	6.50	.71	5	6.40	1.67	8	5.50	1.77
Working with the World Bank Group increases Solomon Islands' institutional capacity	14	6.50	2.53	8	6.25	1.75	5	7.40	.55	4	6.25	2.63	7	7.14	1.57
Where country systems are adequate, the World Bank Group makes appropriate use of them	11	6.09	2.77	7	5.43	1.72	1	7.00	0.00	6	7.00	2.28	8	5.38	1.92
The World Bank Group provides effective implementation support	14	7.07	2.73	7	6.57	1.51	3	6.00	1.73	4	7.25	2.63	9	6.33	2.06

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Solomon Islands?	11	6.55	2.50	8	6.25	2.38	5	7.20	.84	4	6.25	2.63	9	5.89	2.20

(1-To no degree at all, 10-To a very significant degree)

Which of the following best describes the World Bank Group's support in Solomon Islands? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
The WBG is sufficiently selective and focuses on the most important development challenges in Solomon Islands	62.5%	60.0%	62.5%	42.9%	36.4%
The WBG is not sufficiently selective in Solomon Islands, and it is involved in too many areas of development	12.5%	10.0%	0.0%	28.6%	36.4%
Don't know	25.0%	30.0%	37.5%	28.6%	27.3%

**F. The Future Role of the World Bank Group in Solomon Islands**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Solomon Islands? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Provide more adequate data/knowledge/statistics/figures on Solomon Islands' economy	26.7%	37.5%	50.0%	28.6%	9.1%
Ensure greater selectivity in its work*	6.7%	0.0%	37.5%	0.0%	0.0%
Offer more innovative financial products	6.7%	37.5%	25.0%	14.3%	9.1%
Improve the competitiveness of its financing compared to markets	0.0%	25.0%	0.0%	0.0%	18.2%
Reach out more to groups outside of Government*	20.0%	0.0%	25.0%	100.0%	18.2%
Work faster	6.7%	12.5%	0.0%	0.0%	9.1%
Improve the quality of its experts as related to Solomon Islands' specific challenges	20.0%	12.5%	12.5%	14.3%	9.1%
Offer more innovative knowledge services	26.7%	12.5%	0.0%	0.0%	9.1%
Collaborate more effectively with Government clients	13.3%	0.0%	12.5%	0.0%	27.3%
Increase the level of capacity development in the country	53.3%	0.0%	25.0%	28.6%	45.5%
Reduce the complexity of obtaining World Bank Group financing	6.7%	12.5%	12.5%	14.3%	36.4%
Increase availability of Reimbursable Advisory Services (RAS)	0.0%	0.0%	0.0%	0.0%	0.0%
Other	6.7%	12.5%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

When considering the combination of services that the World Bank Group offers in Solomon Islands, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Solomon Islands? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Financial services	18.8%	20.0%	62.5%	14.3%	27.3%
Knowledge products	25.0%	40.0%	12.5%	14.3%	18.2%
Convening services	6.3%	10.0%	0.0%	14.3%	0.0%
The combination is appropriate for Solomon Islands	37.5%	0.0%	12.5%	57.1%	36.4%
Don't know	12.5%	30.0%	12.5%	0.0%	18.2%

**G. Communication and Information Sharing**

How do you get most of your information about economic and social development issues in Solomon Islands? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Periodicals*	6.3%	10.0%	0.0%	0.0%	50.0%
International newspapers	0.0%	0.0%	25.0%	0.0%	10.0%
Local radio	12.5%	20.0%	25.0%	57.1%	10.0%
International radio	0.0%	0.0%	12.5%	0.0%	0.0%
Local television	0.0%	0.0%	0.0%	0.0%	0.0%
International television	6.3%	0.0%	0.0%	0.0%	0.0%
Local newspapers	68.8%	70.0%	75.0%	85.7%	50.0%
Internet	25.0%	20.0%	25.0%	42.9%	50.0%
Social media (e.g., Facebook, blogs, Twitter, YouTube, Flickr)	12.5%	0.0%	0.0%	14.3%	20.0%
Other	25.0%	30.0%	37.5%	0.0%	0.0%

*\*Significantly different between stakeholder groups*

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Direct contact with World Bank Group*	43.8%	90.0%	25.0%	42.9%	18.2%
e-Newsletters	25.0%	20.0%	37.5%	28.6%	45.5%
World Bank Group's seminars/workshops/conferences	43.8%	40.0%	25.0%	42.9%	36.4%
World Bank Group's publications and other written materials	31.3%	20.0%	50.0%	28.6%	27.3%
World Bank Group's website	25.0%	10.0%	50.0%	14.3%	27.3%
Social media (e.g., Facebook, blogs, Twitter, YouTube, Flickr)	6.3%	0.0%	0.0%	0.0%	27.3%
Mobile phones*	0.0%	0.0%	0.0%	28.6%	0.0%
Other	6.3%	0.0%	0.0%	0.0%	0.0%

*\*Significantly different between stakeholder groups*

Are you aware of the World Bank Group's Access to Information Policy under which the WBG will now disclose any information in its possession that is not a list of exceptions?\*

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Yes	37.5%	0.0%	0.0%	16.7%	0.0%
No	62.5%	100.0%	100.0%	83.3%	100.0%

*\*Significantly different between stakeholder groups*

Have you requested information from the World Bank Group on its activities in the past year?

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Yes	43.8%	50.0%	14.3%	16.7%	18.2%
No	56.3%	50.0%	85.7%	83.3%	81.8%



**G. Communication and Information Sharing (continued)**

**Were you able to obtain this information?**

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Yes	100.0%	100.0%	100.0%	100.0%	50.0%
No	0.0%	0.0%	0.0%	0.0%	50.0%

**Do you have access to the Internet?\***

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Yes	100.0%	100.0%	75.0%	50.0%	90.9%
No	0.0%	0.0%	25.0%	50.0%	9.1%

*\*Significantly different between stakeholder groups*

**Do you use/have used the World Bank Group website?**

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Yes	60.0%	80.0%	37.5%	0.0%	63.6%
No	40.0%	20.0%	62.5%	100.0%	36.4%

**Which Internet connection do you use primarily when visiting a World Bank Group website?**

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
High speed/WiFi	90.9%	88.9%	100.0%	33.3%	66.7%
Dial-up	9.1%	11.1%	0.0%	66.7%	33.3%

**Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)**

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Bilateral/ Multilateral agency			Private Sector / Financial Sector/ Private Bank			CSO			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	9	7.33	2.65	7	7.00	2.16	3	7.00	1.73	1	5.00	0.00	9	6.78	1.92
I find the information on the World Bank Group's websites useful	9	8.22	.97	8	7.63	1.41	3	8.33	.58	1	6.00	0.00	8	7.50	1.51
The World Bank Group's social media channels are valuable sources of information about the institution	5	7.20	2.77	4	5.00	1.63	1	9.00	0.00	2	7.00	2.83	6	7.67	1.75
When I need information from the World Bank Group I know how to find it	12	8.17	2.72	7	7.29	2.21	5	7.00	2.55	3	7.33	2.52	8	6.38	2.20
The World Bank Group is responsive to my information requests and inquiries	13	7.62	2.40	8	8.25	1.83	3	6.33	2.08	2	6.00	1.41	8	7.25	1.58

**H. Background Information**

Which one of the following best describes your level of interaction with the World Bank Group in your country? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
I currently collaborate with the World Bank Group	37.5%	30.0%	50.0%	28.6%	9.1%
I have previously collaborated with the World Bank Group	12.5%	30.0%	12.5%	14.3%	18.2%
Both of the above (I currently collaborate and previously have collaborated with the World Bank Group)	50.0%	40.0%	12.5%	42.9%	45.5%
I have never collaborated with the World Bank Group	0.0%	0.0%	25.0%	14.3%	27.3%

Which of the following agencies of the World Bank Group do you primarily engage with in Solomon Islands? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
The World Bank (IDA)	92.9%	90.0%	57.1%	75.0%	77.8%
The International Finance Corporation (IFC)	0.0%	0.0%	42.9%	0.0%	11.1%
The Multilateral Investment Guarantee Agency (MIGA)	7.1%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	10.0%	0.0%	25.0%	11.1%

Do your projects involve both the World Bank and the IFC?

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Yes	38.5%	20.0%	37.5%	0.0%	20.0%
No	61.5%	80.0%	62.5%	100.0%	80.0%

If yes, what was your view of how the two institutions work together in Solomon Islands? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
The two institutions work well together	80.0%	50.0%	66.7%	-	50.0%
The way the two institutions work together needs improvement	20.0%	50.0%	33.3%	-	50.0%
The two institutions do not work well together	0.0%	0.0%	0.0%	-	0.0%
Don't know	0.0%	0.0%	0.0%	-	0.0%

**H. Background Information (continued)**

Which of the following describes most of your exposure to the World Bank Group in Solomon Islands? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Observer*	0.0%	20.0%	42.9%	57.1%	40.0%
Use World Bank Group reports/data	13.3%	30.0%	14.3%	14.3%	40.0%
Engage in World Bank Group related/sponsored events/activities	53.3%	0.0%	57.1%	42.9%	40.0%
Collaborate as part of my professional duties	73.3%	80.0%	42.9%	28.6%	50.0%
Use World Bank Group website for information, data, research, etc.	6.7%	30.0%	0.0%	0.0%	10.0%

*\*Significantly different between stakeholder groups***What's your gender?\***

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Other
Female	33.3%	80.0%	0.0%	57.1%	36.4%
Male	66.7%	20.0%	100.0%	42.9%	63.6%

*\*Significantly different between stakeholder groups*



## Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group<sup>3</sup>

*Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY15 Solomon Islands COS questionnaire: All 10-point scale questions and question B4 “When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectoral areas do you believe the World Bank Group should focus most of its resources in Solomon Islands?”*

Collaborating with the WBG N=37 ● Not collaborating with the WBG N=16

### B. Overall Attitudes toward the World Bank Group

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Solomon Islands?*	37	7.03	2.14	16	4.94	2.46

*(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between collaborators and non-collaborators*

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands.	34	6.97	2.21	13	5.69	1.60

*(1-Not effective at all, 10-Very effective)*

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Solomon Islands solve its most complicated development challenges?*	31	7.19	1.99	11	5.64	1.50

*(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators*

<sup>3</sup> Only 53 respondents provided the information about their levels of collaboration with the World Bank Group (question H3 in the questionnaire). Thus only these respondents were included in the analysis presented in this appendix. Response options “I currently collaborate with the WBG” and “I currently collaborate and previously have collaborated with the WBG” were combined as “Collaborating with the WBG” for the comparisons in this appendix. “I have previously collaborated with the WBG,” and “I have never collaborated with the WBG” were combined as “Not collaborating with the WBG”.

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Solomon Islands? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Social protection	2.7%	0.0%
Poverty reduction	8.1%	18.8%
Transport	10.8%	25.0%
Agricultural development	13.5%	18.8%
Global/regional integration	0.0%	0.0%
Gender equity	10.8%	0.0%
Public sector governance/ reform	29.7%	31.3%
Health	8.1%	0.0%
Rural development	27.0%	25.0%
Foreign direct investment	8.1%	0.0%
Education	10.8%	12.5%
Energy	10.8%	12.5%
Job creation/employment	21.6%	18.8%
Financial markets	2.7%	0.0%
Water and sanitation	0.0%	0.0%
Land management	8.1%	0.0%
Environmental sustainability	8.1%	6.3%
Equality of opportunity	5.4%	0.0%
Private sector development	35.1%	31.3%
Urban development	5.4%	6.3%
Food security	2.7%	12.5%
Climate change	5.4%	0.0%
Crime and violence	2.7%	6.3%
Trade and exports	5.4%	6.3%
Economic growth	18.9%	25.0%
Law and justice	2.7%	0.0%
Fisheries	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%
Extractive industries	5.4%	0.0%
Anti corruption	18.9%	31.3%
Information and communications technology	2.7%	6.3%
Disaster management	0.0%	0.0%

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Solomon Islands? (1-Not effective at all, 10-Very effective)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	29	6.90	1.74	7	6.14	2.73
Citizen engagement (incorporating citizens' voices into development)	24	5.96	2.18	6	5.33	2.34
Policy design (for clarity and better incentives to achieve development goals)	28	6.75	1.48	9	5.89	2.26

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in Solomon Islands?

(1-Strongly disagree, 10-Strongly agree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Solomon Islands	36	7.75	1.52	15	7.27	1.49
The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands	36	7.17	1.89	12	7.42	1.51
The World Bank Group supports programs and strategies that are realistic for Solomon Islands	36	7.25	2.01	12	6.58	1.93
The World Bank Group treats clients and stakeholders in Solomon Islands with respect*	34	8.12	1.49	11	7.00	1.48

\*Significantly different between collaborators and non-collaborators

To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness*	32	7.28	1.57	12	6.00	1.65
Flexibility (in terms of the institution's products and services)	31	6.61	1.98	12	5.50	1.83
Flexibility (in terms of changing country circumstances)	30	6.70	2.14	10	5.40	1.78
Being inclusive	32	7.25	2.02	11	6.27	1.79
Openness	35	6.97	2.06	13	6.15	2.03
Staff accessibility*	33	7.61	1.84	13	5.31	2.10
Straightforwardness and honesty	32	7.72	1.75	11	6.82	1.66
Ease of access to the people at the World Bank Group who are making decisions important to my work*	34	7.12	2.31	10	5.10	2.33
Collaboration with civil society	27	7.11	2.36	10	6.00	1.49
Collaboration with the Government	30	7.93	1.72	14	7.86	1.51
Collaboration with other donors and development partners	31	8.45	1.52	12	8.33	1.67
Collaboration with the private sector*	30	6.93	1.72	10	5.50	2.27
The speed in which it gets things accomplished on the ground	31	6.29	1.92	11	5.55	1.44
Being a long-term partner	35	8.26	1.84	13	8.08	1.50

\*Significantly different between collaborators and non-collaborators



### C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Solomon Islands? (1-Not important at all, 10-Very important)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Trade and exports	36	7.58	2.31	15	7.53	1.96
Information and communications technology	33	7.52	2.06	15	6.80	2.34
Transport	34	8.06	2.24	16	7.94	2.43
Crime and violence	32	5.84	3.17	14	5.64	2.95
Law and justice	31	6.42	2.93	14	6.07	2.95
Urban development	32	7.91	2.05	16	7.50	1.83
Environmental sustainability	34	7.97	2.30	15	7.07	2.02
Fisheries	33	7.21	2.60	16	6.69	2.12
Communicable/non-communicable diseases	33	6.55	2.95	14	6.64	2.90
Poverty reduction	34	8.68	1.65	14	8.21	2.01
Gender equity	34	7.68	2.10	16	6.81	2.07
Private sector development	36	8.06	2.18	16	8.38	2.28
Foreign direct investment	36	8.31	1.77	15	7.33	2.64
Water and sanitation	35	7.23	2.83	16	7.44	2.48
Anti corruption	35	8.03	2.23	14	8.50	1.74
Economic growth	36	8.92	1.40	16	8.94	1.61
Energy	35	8.40	2.05	15	8.20	2.11
Land management	35	7.71	2.37	14	8.14	1.83
Disaster management	34	6.38	2.80	14	7.14	2.25
Public sector governance/ reform	36	8.28	2.21	15	8.20	2.01
Job creation/employment	35	8.37	1.96	16	8.25	1.73
Financial markets	35	7.71	2.07	16	7.88	2.09
Equality of opportunity	34	7.71	2.30	15	7.00	2.00
Health	34	7.21	2.92	15	7.73	1.98
Rural development	34	8.59	1.83	15	8.27	1.87
Global/regional integration	33	7.67	1.81	14	7.71	1.73
Food security	34	7.32	2.48	15	7.40	1.64
Education	34	7.74	2.64	15	7.87	1.88
Social protection	33	6.45	2.80	15	6.80	2.57
Climate change	33	6.97	2.80	15	7.80	1.97
Agricultural development	35	7.74	2.80	15	8.47	1.92
Extractive industries	37	8.11	2.12	15	7.53	2.67

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands? (1-Not effective at all, 10-Very effective)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Trade and exports	9	6.78	2.28	5	4.80	1.92
Information and communications technology	14	6.64	2.41	7	5.00	1.41
Transport	20	7.00	2.05	8	6.00	2.45
Crime and violence	11	5.00	2.93	7	4.57	2.57
Law and justice	14	5.64	2.37	7	4.29	1.98
Urban development	19	6.89	2.69	10	5.80	2.39
Environmental sustainability	17	6.59	2.58	8	4.63	1.77
Fisheries	16	6.38	2.47	7	4.86	1.86
Communicable/non-communicable diseases	10	4.50	2.42	7	5.14	2.12
Poverty reduction	17	6.76	2.14	10	5.70	2.06
Gender equity	19	6.47	2.17	10	6.20	1.32
Private sector development	20	6.95	2.06	9	6.56	2.70
Foreign direct investment	16	6.06	2.35	7	4.71	1.98
Water and sanitation	15	6.73	2.89	8	5.88	2.75
Anti corruption	13	5.92	2.63	8	5.75	2.92
Economic growth	27	6.81	2.27	8	7.00	1.69
Energy	25	7.12	2.64	10	6.60	1.26
Land management	13	5.92	2.87	9	5.22	2.33
Disaster management	21	5.24	2.79	5	5.00	2.24
Public sector governance/ reform	26	6.81	2.61	11	5.82	1.08
Job creation/employment	22	6.18	2.65	11	6.55	1.63
Financial markets	16	6.06	2.38	9	5.78	1.56
Equality of opportunity	14	5.71	2.64	9	5.78	1.72
Health	16	6.13	2.31	8	6.63	1.69
Rural development	27	6.59	2.36	8	6.25	2.60
Global/regional integration	12	7.00	2.70	6	6.83	3.06
Food security	11	6.09	2.43	5	5.20	2.17
Education	18	6.44	2.48	8	6.63	1.30
Social protection	12	4.58	2.54	5	4.60	2.61
Climate change	19	5.95	2.91	6	5.67	1.75
Agricultural development	15	6.07	2.79	8	5.75	2.71
Extractive industries	19	6.16	2.73	8	4.50	2.67

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Solomon Islands?	35	6.91	1.95	14	5.93	1.94

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Solomon Islands?

(1-Strongly disagree, 10-Strongly agree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Solomon Islands	33	6.33	2.25	13	4.92	2.06
The World Bank Group meets Solomon Islands' needs for knowledge services	34	6.68	1.66	14	5.64	2.06

**C. World Bank Group's Effectiveness and Results (continued)**

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in Solomon Islands?	24	6.75	2.09	9	5.56	1.67

(1-To no degree at all, 10-To a very significant degree)

**D. The World Bank Group's Knowledge Work and Activities**

**In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities:**

(1-To no degree at all, 10-To a very significant degree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	30	6.23	2.16	10	6.20	1.55
Include appropriate level of stakeholder involvement during preparation	30	6.57	1.81	13	5.85	1.77
Lead to practical solutions	33	6.21	2.01	12	5.42	1.88
Are accessible	31	6.58	1.91	12	5.92	2.31
Are source of relevant information on global good practices	31	7.03	1.87	11	6.09	2.02
Are adequately disseminated	29	6.48	1.48	13	5.85	2.15
Are translated enough into local language	21	4.33	2.42	9	4.67	2.60
Are adaptable to Solomon Islands' specific development challenges and country circumstances	28	6.21	1.89	11	5.36	1.91

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	35	7.17	1.64	11	5.91	1.76
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	36	7.67	1.57	13	6.38	1.50

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

\*Significantly different between collaborators and non-collaborators

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	22	6.36	2.26	10	4.80	2.04
The World Bank Group effectively monitors and evaluates the projects and programs it supports*	31	7.42	2.01	11	5.91	1.64
The World Bank Group's approvals and reviews are done in a timely fashion	28	6.71	2.40	8	5.88	1.81
The World Bank Group's "Safeguard Policy" requirements are reasonable	24	6.63	1.95	6	6.17	2.14
The World Bank Group's conditions on its lending are reasonable	21	6.76	1.95	7	5.71	2.06
The World Bank Group takes decisions quickly in Solomon Islands	22	6.27	2.19	9	5.33	1.41
Working with the World Bank Group increases Solomon Islands' institutional capacity	28	6.82	2.11	10	6.20	1.69
Where country systems are adequate, the World Bank Group makes appropriate use of them	23	6.04	2.38	10	5.80	1.93
The World Bank Group provides effective implementation support*	28	7.14	2.26	9	5.44	1.59

\*Significantly different between collaborators and non-collaborators

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Solomon Islands?	26	6.81	2.17	11	5.36	1.91

(1-To no degree at all, 10-To a very significant degree)

**G. Communication and Information Sharing**

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?					
	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	23	7.13	2.16	6	6.33	1.97
I find the information on the World Bank Group's websites useful	24	8.00	1.10	5	6.80	1.64
The World Bank Group's social media channels are valuable sources of information about the institution	14	7.21	2.42	4	6.00	1.15
When I need information from the World Bank Group I know how to find it	26	7.81	2.32	9	6.00	2.35
The World Bank Group is responsive to my information requests and inquiries	26	7.81	2.06	8	6.38	1.51



### Appendix D: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Which one of the following best describes your level of interaction with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Solomon Islands? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands.	5.69	6.97	6.94	5.62	6.50	6.80	6.50	6.65	6.00	7.00	6.56	6.60
Overall the World Bank Group currently plays a relevant role in development in Solomon Islands	7.27	7.75	7.78	7.21	7.59	7.73	7.60	7.65	7.48	7.72	7.58	8.00
The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands	7.42	7.17	7.25	7.17	7.32	6.91	7.14	7.35	7.25	7.21	7.12	8.20
Responsiveness	6.00	7.28	7.33	5.70	6.97	6.91	6.92	7.00	6.47	7.33	6.90	7.50
Flexibility (in terms of the institution's products and services)	5.50	6.61	6.71	5.18	6.45	5.91	5.85	7.06	6.41	6.24	6.18	7.50
Flexibility (in terms of changing country circumstances)	5.40	6.70	6.80	5.00	6.69	5.50	5.91	7.00	5.82	6.82	6.30	8.00
Being inclusive	6.27	7.25	7.42	6.10	7.19	6.78	6.54	7.88	6.94	7.20	7.03	8.00
Openness	6.15	6.97	7.23	5.75	6.75	7.18	6.32	7.63	6.89	6.82	6.74	7.80
Staff accessibility	5.31	7.61	7.42	5.82	7.39	5.91	6.73	7.44	6.78	7.19	7.00	7.20
Straightforwardness and honesty	6.82	7.72	7.69	7.00	7.59	7.25	7.25	7.89	7.50	7.54	7.53	7.50
Ease of access to the people at the World Bank Group who are making decisions important to my work	5.10	7.12	7.06	5.90	7.09	5.50	6.04	7.65	7.06	6.60	6.75	7.33
Collaboration with civil society	6.00	7.11	7.29	5.89	7.21	6.11	6.06	7.79	6.85	7.06	6.79	8.25
Collaboration with the Government	7.86	7.93	7.87	8.00	7.85	8.10	7.73	8.18	8.25	7.61	7.79	8.80
Collaboration with other donors and development partners	8.33	8.45	8.67	8.08	8.33	9.11	8.52	8.47	8.37	8.61	8.38	9.40
Collaboration with the private sector	5.50	6.93	7.24	5.20	6.87	6.22	6.10	7.44	6.65	6.79	6.82	6.00
The speed in which it gets things accomplished on the ground	5.55	6.29	6.57	5.09	6.19	6.11	5.91	6.50	5.95	6.36	6.08	7.00
Being a long-term partner	8.08	8.26	8.50	7.54	8.30	8.00	8.32	8.11	7.62	8.73	8.17	8.80
To what extent does the World Bank Group's work help to achieve development results in Solomon Islands?	5.93	6.91	6.94	6.17	6.70	6.91	6.43	7.20	6.90	6.64	6.70	7.20
The World Bank Group's financial instruments meet the needs of Solomon Islands	4.92	6.33	6.44	5.23	6.14	5.90	5.74	6.61	5.89	6.23	6.13	5.80
The World Bank Group meets Solomon Islands' needs for knowledge services	5.64	6.68	6.71	5.83	6.44	6.64	6.39	6.63	6.37	6.57	6.48	6.60
The World Bank Group's knowledge work and activities are adaptable to Solomon Islands' specific development challenges and country circumstances	5.36	6.21	6.37	5.00	6.04	6.18	5.87	6.40	5.88	6.23	6.03	6.67
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	5.91	7.17	7.29	5.80	6.97	6.90	6.63	7.47	7.06	6.89	6.90	7.50
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.38	7.67	7.78	6.00	7.36	7.36	7.00	7.89	7.11	7.54	7.36	7.40
The World Bank Group takes decisions quickly in Solomon Islands	5.33	6.27	6.38	5.56	6.21	5.83	5.88	6.46	5.58	6.50	6.07	6.67
Where country systems are adequate, the World Bank Group makes appropriate use of them	5.80	6.04	6.26	5.44	6.28	5.14	5.60	6.75	5.62	6.32	5.93	7.00

Yellow highlight indicates significant difference between Yes and No means.



## Appendix E: Solomon Islands FY 2015 Questionnaire



### **World Bank Group Country Survey FY15 – Solomon Islands**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Solomon Islands or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Solomon Islands, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Solomon Islands.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

#### **SECTION A: GENERAL ISSUES FACING SOLOMON ISLANDS**

<b>A1. In general would you say that Solomon Islands is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

**SECTION A: GENERAL ISSUES**

**A2. Listed below are a number of development priorities in Solomon Islands.**  
**Please identify which of the following you consider the most important development priorities in Solomon Islands? (Choose no more than THREE)**

1	Energy	17	Education
2	Food security	18	Poverty reduction
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Social protection (e.g., pensions, targeted social assistance)
4	Global/regional integration	20	Transport (e.g., roads, bridges, transportation)
5	Gender equity	21	Climate change (e.g., mitigation, adaptation)
6	Private sector development	22	Agricultural development
7	Foreign direct investment	23	Trade and exports
8	Water and sanitation	24	Crime and violence
9	Anti corruption	25	Economic growth
10	Job creation/employment	26	Law and justice (e.g., judicial system)
11	Fisheries	27	Rural development
12	Financial markets	28	Communicable/non-communicable diseases
13	Urban development	29	Extractive industries
14	Environmental sustainability	30	Disaster management
15	Equality of opportunity (i.e., equity)	31	Information and communications technology
16	Health	32	Land management

**A3. As one of the World Bank Group’s Twin Goals, “Shared Prosperity” captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Solomon Islands? (Choose no more than TWO)**

1	Better employment opportunities for young people
2	Better employment opportunities for women
3	Greater access to micro-finance for the poor
4	Greater voice and participation for citizens to help ensure greater accountability
5	Greater access to health and nutrition for citizens
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	A growing middle class
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	Consistent economic growth
11	More reliable social safety net
12	Greater equity of fiscal policy
13	Education and training that better ensure job opportunity
14	Better quality public services
15	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B1. How familiar are you with the work of the World Bank Group in Solomon Islands?</b>										
1	2	3	4	5	6	7	8	9	10	
Not familiar at all									Extremely familiar	

<b>B2. Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands.</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

<b>B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Solomon Islands solve its most complicated development challenges?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

<b>B4. When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Solomon Islands? (Choose no more than THREE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	17	Environmental sustainability
2	Poverty reduction	18	Equality of opportunity (i.e., equity)
3	Transport (e.g., roads, bridges, transportation)	19	Private sector development
4	Agricultural development	20	Urban development
5	Global/regional integration	21	Food security
6	Gender equity	22	Climate change (e.g., mitigation, adaptation)
7	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Crime and violence
8	Health	24	Trade and exports
9	Rural development	25	Economic growth
10	Foreign direct investment	26	Law and justice (e.g., judicial system)
11	Education	27	Fisheries
12	Energy	28	Communicable/non-communicable diseases
13	Job creation/employment	29	Extractive industries
14	Financial markets	30	Anti corruption
15	Water and sanitation	31	Information and communications technology
16	Land management	32	Disaster management

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Solomon Islands?</b>		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Convening/Facilitating	<input type="checkbox"/>	<input type="checkbox"/>
2	Data	<input type="checkbox"/>	<input type="checkbox"/>
3	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
4	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
5	Capacity development	<input type="checkbox"/>	<input type="checkbox"/>
6	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
7	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
8	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
9	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
10	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Solomon Islands? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")</b>													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B6</b>	Project implementation (or other organizational strengthening)	<input type="checkbox"/>											
<b>B7</b>	Citizen engagement (incorporating citizens' voices into development)	<input type="checkbox"/>											
<b>B8</b>	Policy design (for clarity and better incentives to achieve development goals)	<input type="checkbox"/>											

<b>B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Solomon Islands? (Choose no more than TWO)</b>	
1	Staff too inaccessible
2	Not exploring alternative policy options
3	Not collaborating enough with stakeholders outside the Government
4	Its advice and strategies do not lend themselves to practical problem solving
5	Not enough public disclosure of its work
6	Arrogant in its approach
7	Not client focused
8	The credibility of its knowledge/data
9	World Bank Group's processes too complex
10	Not willing to honestly criticize policies and reform efforts in the country
11	Too influenced by developed countries
12	Imposing technocratic solutions without regard to political realities
13	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
14	Not aligned with other donors' work
15	Not aligned with country priorities
16	Not adequately sensitive to political/social realities in Solomon Islands
17	Other (please specify): _____
18	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**B10. To what extent do you believe that the World Bank Group's work and support help the poorest in Solomon Islands? (Select only ONE response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B11. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	Academia/think tanks/research institutes	7	NGOs/Community Based Organizations (CBOs)
2	Donor community	8	Youth/university groups
3	Media	9	Beneficiaries
4	Local Government	10	Foundations
5	Private sector	11	Other (please specify): _____
6	Parliament	12	Don't know

**To what extent do you agree with the following statements about the World Bank Group's work in Solomon Islands?**

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B12</b>	Overall the World Bank Group currently plays a relevant role in development in Solomon Islands												<input type="checkbox"/>
<b>B13</b>	The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands												<input type="checkbox"/>
<b>B14</b>	The World Bank Group supports programs and strategies that are realistic for Solomon Islands												<input type="checkbox"/>
<b>B15</b>	The World Bank Group treats clients and stakeholders in Solomon Islands with respect												<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following?**

		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B16</b>	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B17</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B18</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B19</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B20</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B21</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B22</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B23</b>	Ease of access to the people at the World Bank Group who are making decisions important to my work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B24</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B25</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B26</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B27</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B28</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B29</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**B30. To be a more effective development partner in Solomon Islands, do you believe that the World Bank Group should have... ? (Select only ONE response)**

<input type="checkbox"/> More local presence	<input type="checkbox"/> The current level of local presence is adequate	<input type="checkbox"/> Less local presence	<input type="checkbox"/> Don't know
--	--	--	-------------------------------------

**B31. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)**

1	The World Bank Group does not do adequate follow through/follow-up
2	There is not an adequate level of citizen/civil society participation
3	The World Bank Group is not sensitive enough to political/social realities on the ground
4	Lack of/inadequate levels of capacity in Government
5	Poor donor coordination
6	The World Bank Group works too slowly
7	The Government works inefficiently
8	Political pressures and obstacles
9	Reforms are not well thought out in light of country challenges
10	Other (please specify): _____

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

<b>C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Solomon Islands?</b>												Don't know
		Not important at all									Very important	
		1	2	3	4	5	6	7	8	9	10	
1	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Fisheries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Land management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
21	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
22	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
23	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
24	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
25	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
26	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
27	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
28	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
29	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
30	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
31	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
32	Extractive industries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

**C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")**

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Fisheries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Land management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
28	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
29	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
30	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
31	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
32	Extractive industries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

<b>C3. To what extent does the World Bank Group's work help to achieve development results in Solomon Islands?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

<b>To what extent do you agree with the following statements about the World Bank Group in Solomon Islands?</b>																					
											<b>Strongly disagree</b>	<b>Strongly agree</b>	Don't know								
<b>C4</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Solomon Islands										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	The World Bank Group meets Solomon Islands' needs for knowledge services (e.g., research, analysis, data, technical assistance)										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C6. To what extent do you believe the World Bank Group measures and corrects its work in real time in Solomon Islands?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**



## SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

<b>D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities:</b>													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>D2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D5</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D6</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D7</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D8</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D9</b>	Are adaptable to Solomon Islands' specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>												
1	2	3	4	5	6	7	8	9	10			
Not significant at all									Very significant	Don't know		
										<input type="checkbox"/>		

<b>D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>												
1	2	3	4	5	6	7	8	9	10			
Very low technical quality									Very high technical quality	Don't know		
										<input type="checkbox"/>		

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E1</b>	The World Bank Group disburses funds promptly											<input type="checkbox"/>	
<b>E2</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports											<input type="checkbox"/>	
<b>E3</b>	The World Bank Group's approvals and reviews are done in a timely fashion											<input type="checkbox"/>	
<b>E4</b>	The World Bank Group's "Safeguard Policy" requirements are reasonable											<input type="checkbox"/>	
<b>E5</b>	The World Bank Group's conditions on its lending are reasonable											<input type="checkbox"/>	
<b>E6</b>	The World Bank Group takes decisions quickly in Solomon Islands											<input type="checkbox"/>	
<b>E7</b>	Working with the World Bank Group increases Solomon Islands' institutional capacity											<input type="checkbox"/>	
<b>E8</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them											<input type="checkbox"/>	
<b>E9</b>	The World Bank Group provides effective implementation support (i.e., supervision of projects)											<input type="checkbox"/>	

<b>E10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Solomon Islands?</b>												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all											To a very significant degree	Don't know

<b>E11. Which of the following best describes the WBG's support in Solomon Islands? (Select only one response)</b>	
1	The World Bank Group is sufficiently selective and focuses on the most important development challenges in Solomon Islands
2	The World Bank Group is not sufficiently selective in Solomon Islands, and it is involved in too many areas of development.
3	Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SOLOMON ISLANDS**

<b>F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Solomon Islands? (Choose no more than TWO)</b>	
1	Provide more adequate data/knowledge/statistics/figures on Solomon Islands' economy
2	Ensure greater selectivity in its work
3	Offer more innovative financial products
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
5	Reach out more to groups outside of Government
6	Work faster
7	Improve the quality of its experts as related to Solomon Islands' specific challenges
8	Offer more innovative knowledge services
9	Collaborate more effectively with Government clients (e.g., national, state, local)
10	Increase the level of capacity development in the country
11	Reduce the complexity of obtaining World Bank Group financing
12	Increase availability of Reimbursable Advisory Services (RAS)
13	Other (please specify): _____

<b>F2. When considering the combination of services that the World Bank Group offers in Solomon Islands, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Solomon Islands? (Select only ONE response)</b>	
1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Solomon Islands
6	Don't know

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G1. How do you get most of your information about economic and social development issues in Solomon Islands? (Choose no more than TWO)</b>			
1	Periodicals	6	International television
2	International newspapers	7	Local newspapers
3	Local radio	8	Internet
4	International radio	9	Social media (e.g., Facebook, blogs, Twitter, YouTube, Flickr)
5	Local television	10	Other (please specify): _____

<b>G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>			
1	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	5	World Bank Group's website
2	e-Newsletters	6	Social media (e.g., Facebook, blogs, Twitter, YouTube, Flickr)
3	World Bank Group's seminars/workshops/conferences	7	Mobile phones
4	World Bank Group's publications and other written materials	8	Other (please specify): _____

<b>G3</b>	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	<b>Yes</b>	<b>No</b>
<b>G4</b>	Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	<b>Yes</b>	<b>No</b>
<b>G5</b>	Were you able to obtain this information?	<b>Yes</b>	<b>No</b>
<b>G6</b>	Do you have access to the Internet?	<b>Yes</b>	<b>No</b>
<b>G7</b>	Do you use/have you used the World Bank Group website?	<b>Yes</b>	<b>No</b>

<b>G8. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	
1	High speed/WiFi
2	Dial-up

<b>Please rate how much you agree with the following statements.</b>													
		<b>Strongly disagree</b>										<b>Strongly agree</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10		
<b>G9</b>	I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>G10</b>	I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>G11</b>	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>G12</b>	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>G13</b>	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current position? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (Press, Radio, TV, Web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Local Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Water	11	Finance & Markets
2	Social Protection & Labor	12	Gender
3	Fragility, Conflict And Violence	13	Transport & ICT
4	Environment & Natural Resources	14	Urban, Rural & Social Development
5	Public-Private Partnerships	15	Governance
6	Education	16	Poverty
7	Health, Nutrition & Population	17	Jobs
8	Energy & Extractives	18	Agriculture
9	Macroeconomics & Fiscal Management	19	Generalist (specialized in multiple sectors)
10	Trade & Competitiveness	20	Other (Please specify): _____

<b>H3. Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?</b>	
1	I currently collaborate with the World Bank Group
2	I have previously collaborated with the World Bank Group
3	Both of the above (I currently collaborate and previously have collaborated with the World Bank Group)
4	I have never collaborated with the World Bank Group

**SECTION H: BACKGROUND INFORMATION**

**H4. Which of the following agencies of the World Bank Group do you primarily engage with in Solomon Islands? (Select only ONE response)**

- |   |   |
|---|---|
| 1 | The World Bank (IDA)                                |
| 2 | The International Finance Corporation (IFC)         |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | Other (Please specify _____)                        |

**H5. Do your projects involve both the World Bank and the IFC?  
(If YES please go to Question H6; If NO please go to H7)**

- |   |     |
|---|-----|
| 1 | Yes |
| 2 | No  |

**H6. If yes, what was your view of how the two institutions work together in Solomon Islands?  
(Select only ONE response)**

- |   |  |
|---|--|
| 1 | The two institutions work well together                      |
| 2 | The way the two institutions work together needs improvement |
| 3 | The two institutions do not work well together               |
| 4 | Don't know   |

**H7. Which of the following describes most of your exposure to the World Bank Group in Solomon Islands? (Choose no more than TWO)**

- |   |   |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data   |
| 3 | Engage in World Bank Group related/sponsored events/activities            |
| 4 | Collaborate as part of my professional duties                             |
| 5 | Use World Bank Group website for information, data, research, etc.        |

**H8. What's your gender?**

- |   |        |
|---|--------|
| 1 | Female |
| 2 | Male   |

**H9. Which best represents your geographic location?**

- |   |         |
|---|---------|
| 1 | Honiara |
| 2 | Other   |

**Thank you for completing the survey!**